

2017 City of Vancouver Community Survey

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Final
Report

Submitted to the City of Vancouver, Washington by:

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725 W. Frontier Lane,
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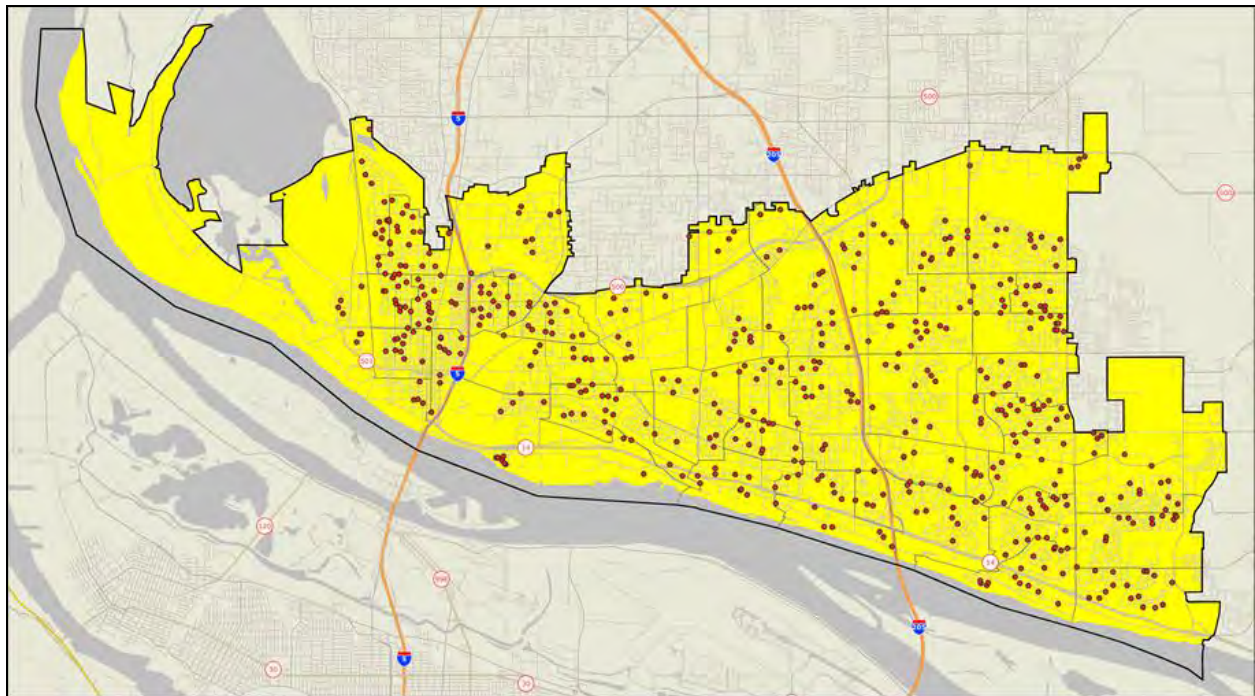
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2017 City of Vancouver Executive Summary Report

Overview and Methodology

During the fall of 2017, ETC Institute administered a community survey for the City of Vancouver, Washington. The purpose of the survey was to assess satisfaction with the delivery of major city services and to help determine priorities for the community as part of the City's ongoing service delivery and budget planning process.

Methodology. A five-page survey was administered by mail and online to a random sample of residents living in the City of Vancouver. The goal was 400 completed surveys. Of the households that were contacted, a total of 577 completed the survey. The results for the random sample of 577 households have a 95% level of confidence with a precision of at least +/- 4.1%. In order to better understand how well services are being delivered by the City, ETC Institute geocoded the home address of respondents to the survey. The map below shows the physical distribution of respondents to the resident survey based on the location of their home.



As a matter of consistency with past reporting and to keep focus on the community's needs, the percentage of "don't know" responses has been excluded from most graphs and the benchmarking data shown in this report to facilitate valid comparisons between city services. However, since the number of "don't know" responses often reflects the utilization and awareness of city services, the percentage of "don't know" responses has been provided in the tabular data section of this report. When the "don't know" responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase "who had an opinion".

This report contains:

- a summary of the methodology for administering the survey and major findings
- charts showing the overall results for most questions on the survey
- benchmarking analysis
- importance-satisfaction analysis
- tabular data that show the results for each question on the survey
- a copy of the survey instrument

**GIS maps, cross-tabular data by key demographic variables, and tabular results from non-random respondents are published separately as Appendices A-C.*

Major Findings

- **Residents were generally satisfied with the overall livability of the City of Vancouver.** Seventy percent (70%) of the respondents, who had an opinion, rated the overall livability of Vancouver as either "excellent" or "very good;" 23% rated it as "satisfactory," 5% responded "fair" and only 2% gave a rating of "poor."
- **What residents like best about living in Vancouver.** Residents indicated the best reasons for living in Vancouver include: social offerings (events, restaurants, things to do), basic services, recreational opportunities, safety, and education.
- **Residents think the City government is generally doing a good job.** Nearly three-fourths (74%) of the respondents, who had an opinion, believe the Vancouver City government is doing an "excellent" or "good" job of delivering services efficiently; 23% think it is doing a "fair" job, and only 3% believe it is doing a "poor" job. Seventy-two percent (72%) of residents, who had an opinion, believe the City of Vancouver government is doing an "excellent" or "good" job overall.

Respondents were asked to rate the importance they placed upon various city services and functions.

The five most important city services/functions according to respondents were:

- Fire and emergency medical services
- Maintaining streets
- Police services
- Managing traffic flow
- Protecting our natural environment

The five least important city services according to respondents were:

- Enforcing city codes related to property maintenance
- Zoning and land use
- Support for arts and culture
- Community events
- Recreation classes and programs

Respondents were also asked to rate their satisfaction levels with the same various city services/functions.

The five city services/functions with the highest levels of satisfaction according to respondents were:

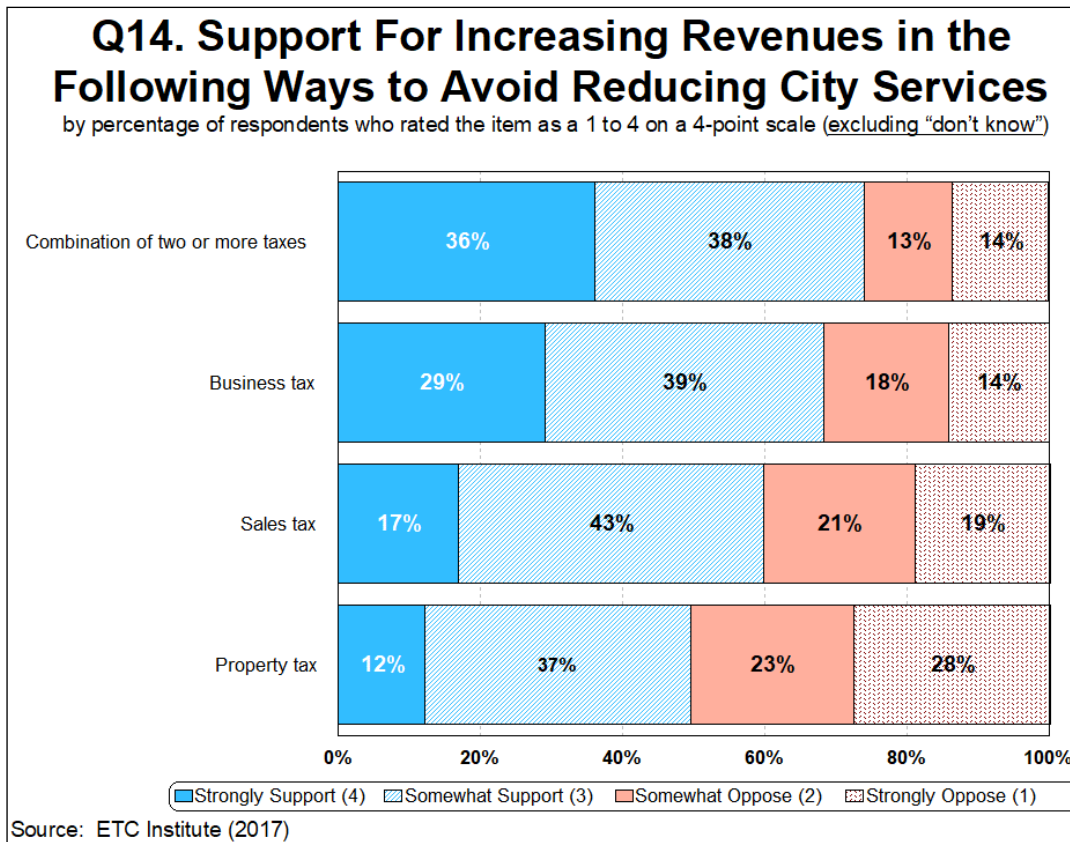
- Fire and emergency medical services
- Police services
- Recycling and garbage collection
- Parks maintenance
- Recreation classes and programs

The five city services/functions with the lowest levels of satisfaction according to respondents were:

- Planning for transportation options (bike, pedestrian, auto)
- Services for people in need
- Managing traffic flow
- Zoning and land use
- Enforcing city codes related to property maintenance

- **Importance of potential funding priorities.** Most respondents (94%), who had an opinion, thought that providing fire and emergency medical services should be a “very high” or “high” priority. Other City services that residents felt should be a “very high” or “high” priority include: providing police service (93%), maintaining streets and medians (93%), and maintaining sidewalks (85%).

- Support for increasing revenues to avoid reducing City services.** Residents were asked how supportive they would be to increase the business tax, sales tax, or property tax to avoid the reduction of City services. Nearly three-fourths of respondents (74%), who had an opinion, either “strongly support” or “somewhat support” a combination of two or more of these taxes. Fifty-one percent (51%) of respondents, who had an opinion, either “somewhat oppose” or “strongly oppose” an increase in property tax. The chart below shows the total support for each option.



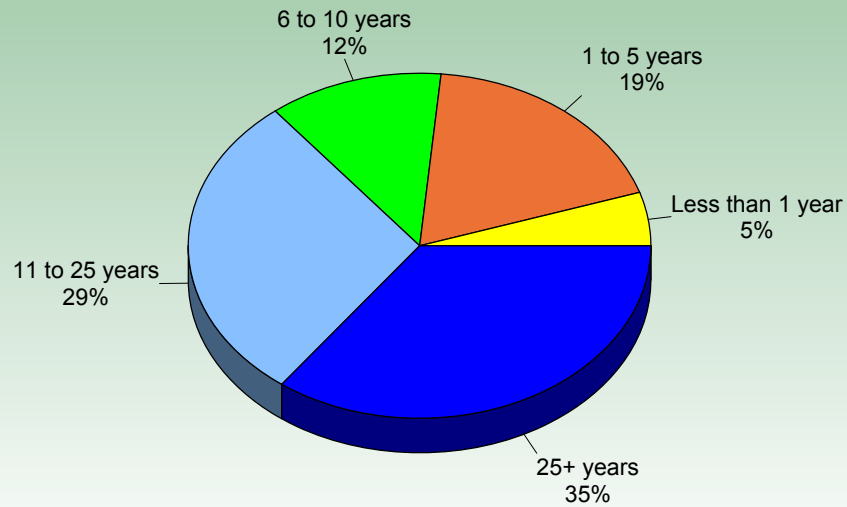
Other Findings

- Residents were asked how many times they had done various activities in Vancouver during the past 12 months. The most frequently mentioned activities among those who had an opinion included: visiting downtown Vancouver, visiting neighborhood parks, and walking or biking on a trail.
- Most (89%) who had an opinion felt “very safe” or “safe” walking alone in their neighborhood during the day; 9% felt “somewhat unsafe” and 2% felt “very unsafe.” When asked about walking alone in their neighborhood after dark, 55% responded that they felt “very safe” or “safe,” 33% felt “somewhat unsafe,” and 12% felt “very unsafe.”
- Thirteen percent (13%) of residents, who had an opinion, indicated that they feel well informed about Vancouver City government; 45% feel “somewhat informed” and 42% feel they are “not very informed.”

Section 1:
Charts and Graphs

Q1. How long have you lived in Vancouver?

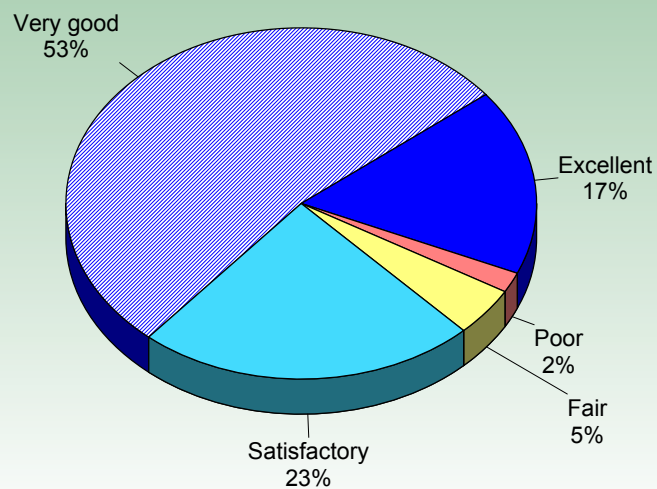
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2017)

Q2. How would you rate Vancouver as a place to live?

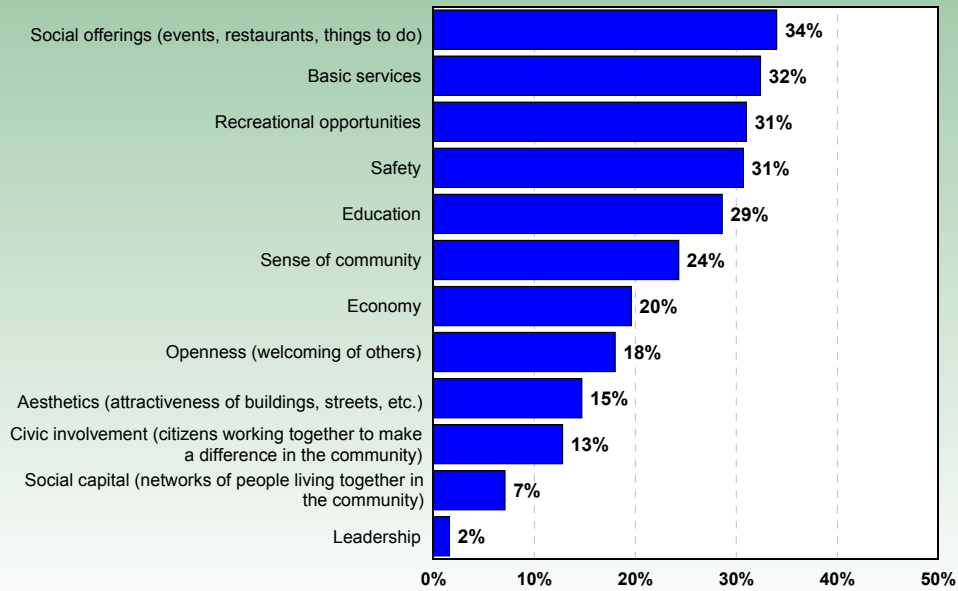
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2017)

Q3. What do you like best about living in Vancouver?

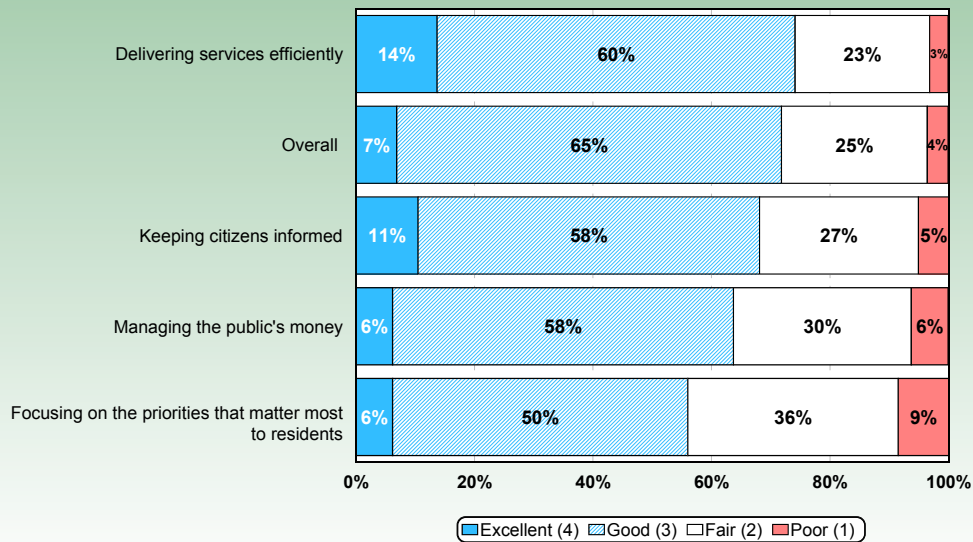
by percentage of respondents (multiple selections could be made)



Source: ETC Institute (2017)

Q5. How Residents Think Vancouver City Government is Doing in the Following Areas

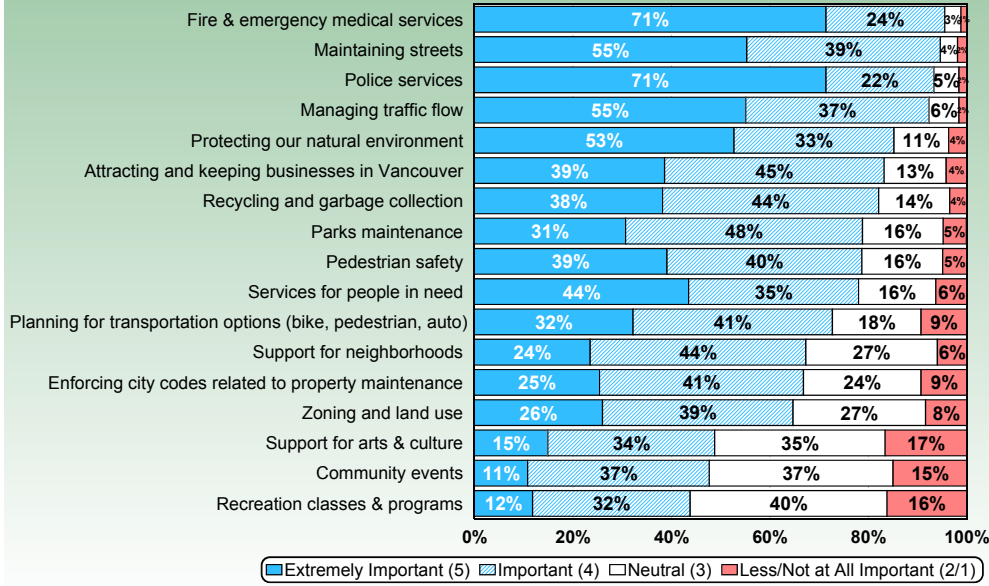
by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding "not provided")



Source: ETC Institute (2017)

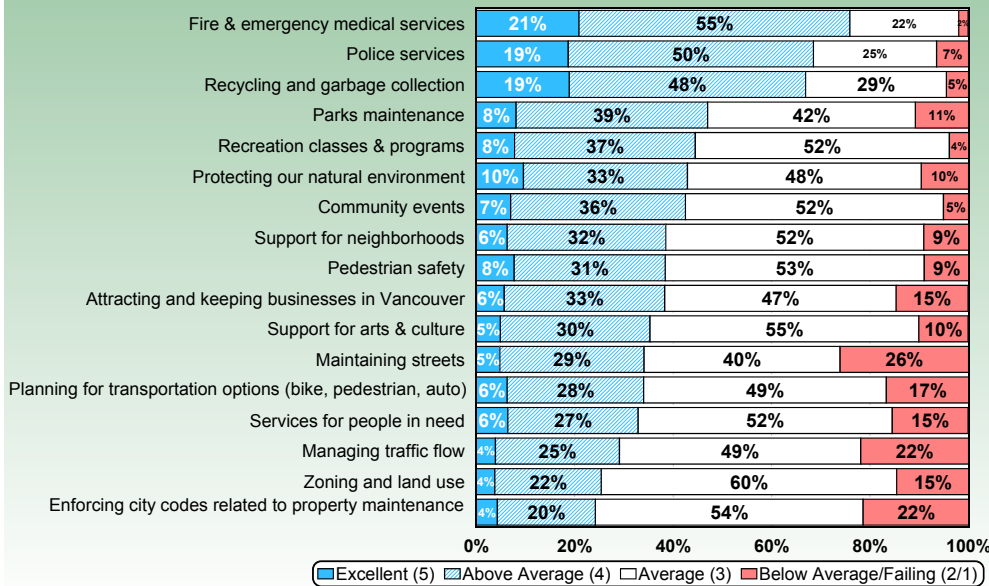
Q6. How Important Each of the Following Services and Functions Are to Households

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



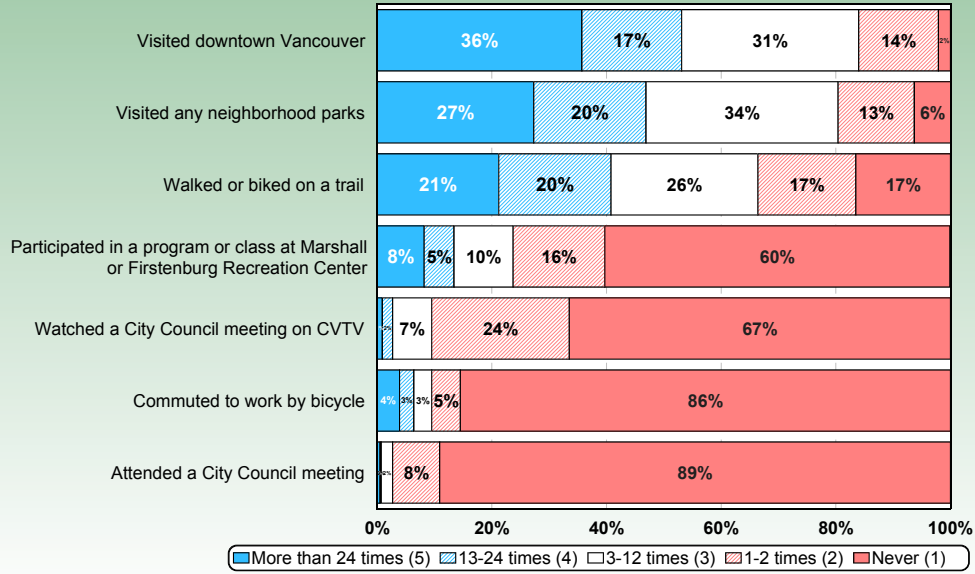
Q7. How Well Residents Think the City is Doing in Each of the Following Areas

by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



Q8. How Many Times Residents Have Done Each of the Following in the Past 12 Months

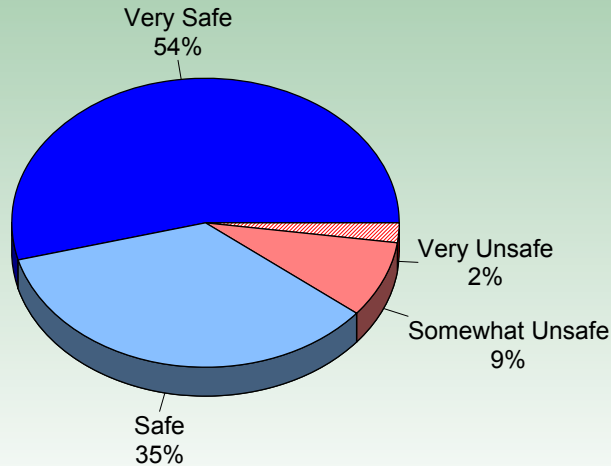
by percentage of respondents who rated the item as a 1 to 5 on a 5-point scale (excluding "don't know")



Source: ETC Institute (2017)

Q9. In general, how safe do you feel walking alone in your neighborhood during the DAY?

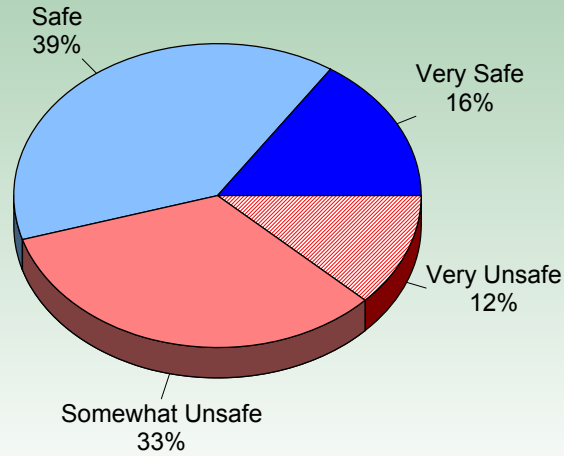
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2017)

Q10. In general, how safe do you feel walking alone in your neighborhood AFTER DARK?

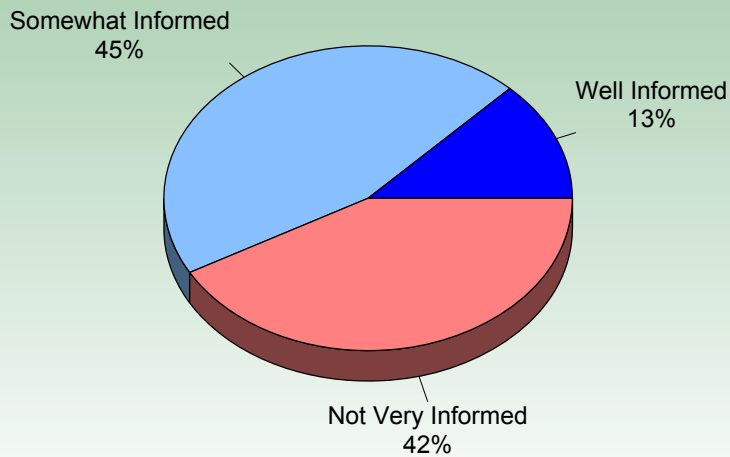
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2017)

Q11. In general, how well-informed would you say you are about Vancouver City government?

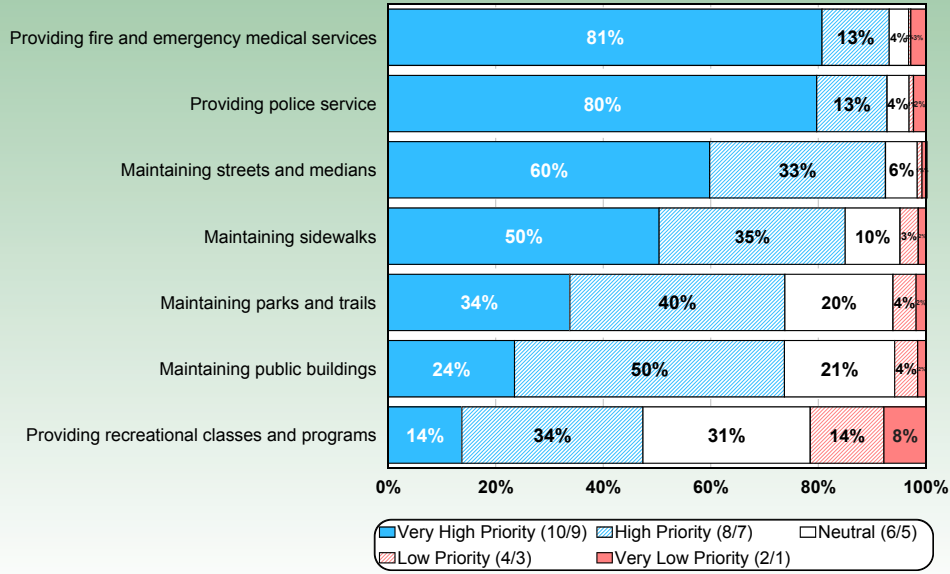
by percentage of respondents (excluding "don't know")



Source: ETC Institute (2017)

Q13. Importance of Potential Funding Priorities

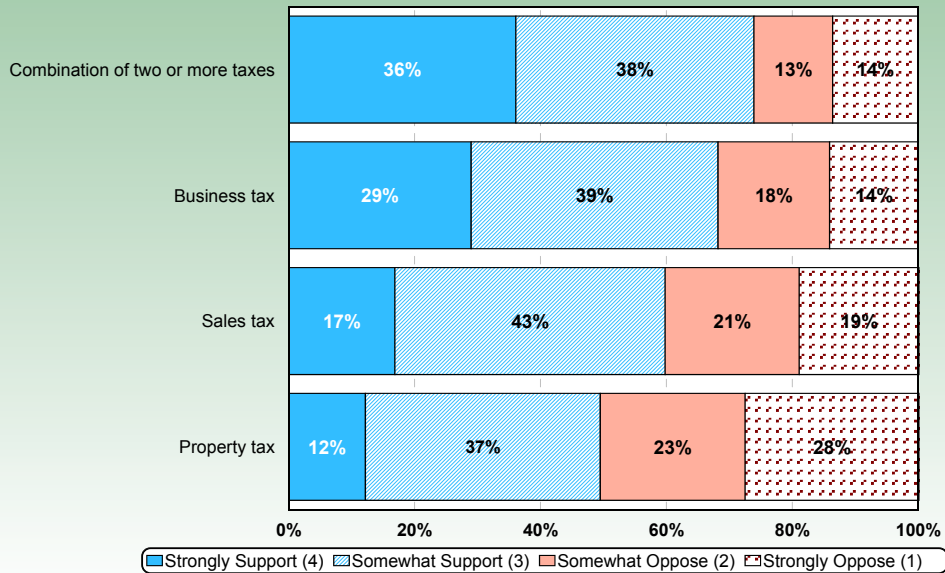
by percentage of respondents who rated the item as a 1 to 10 on a 10-point scale (excluding "not provided")



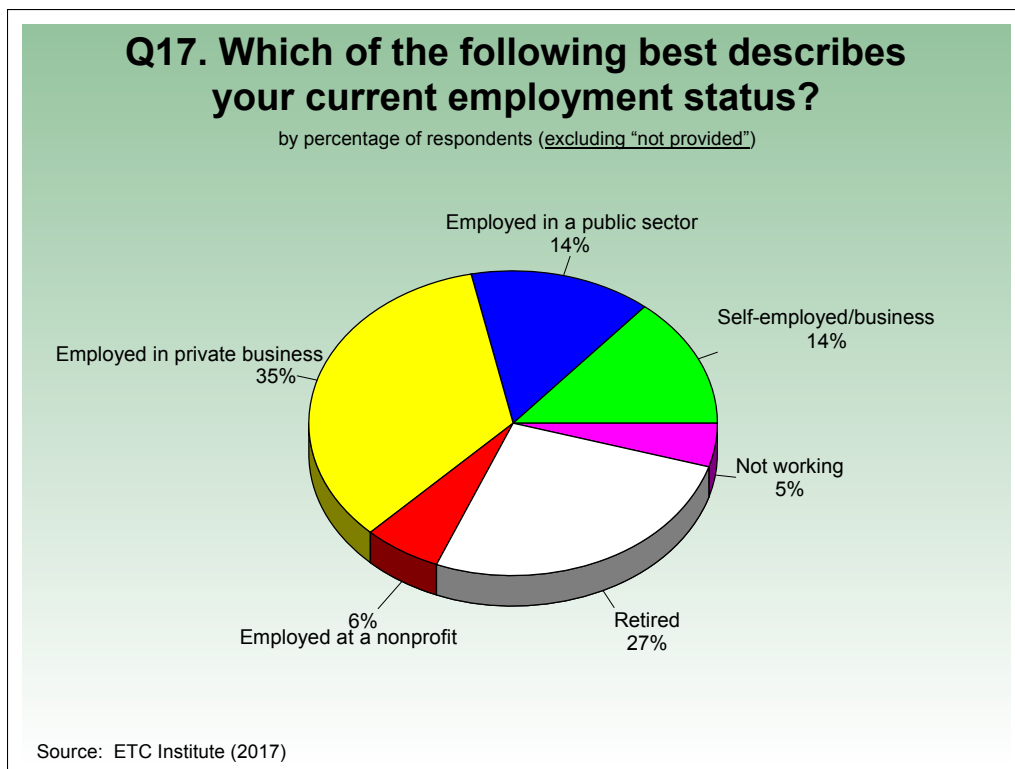
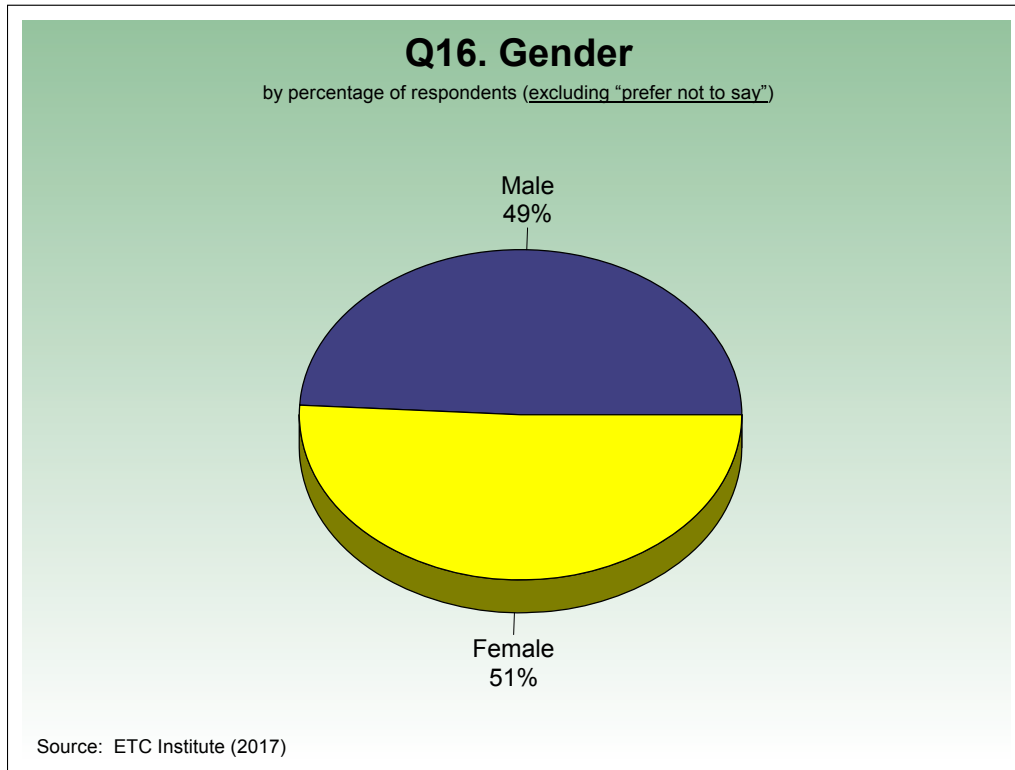
Source: ETC Institute (2017)

Q14. Support For Increasing Revenues in the Following Ways to Avoid Reducing City Services

by percentage of respondents who rated the item as a 1 to 4 on a 4-point scale (excluding "don't know")

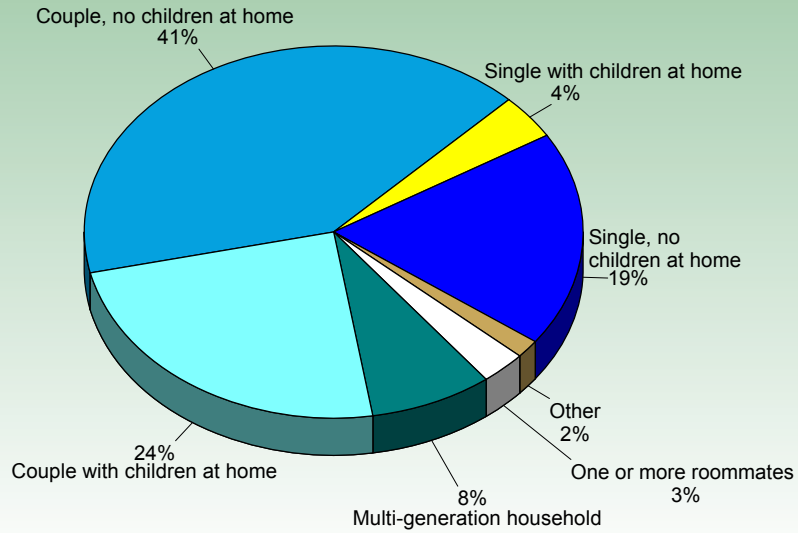


Source: ETC Institute (2017)



Q18. Which of the following best describes your household?

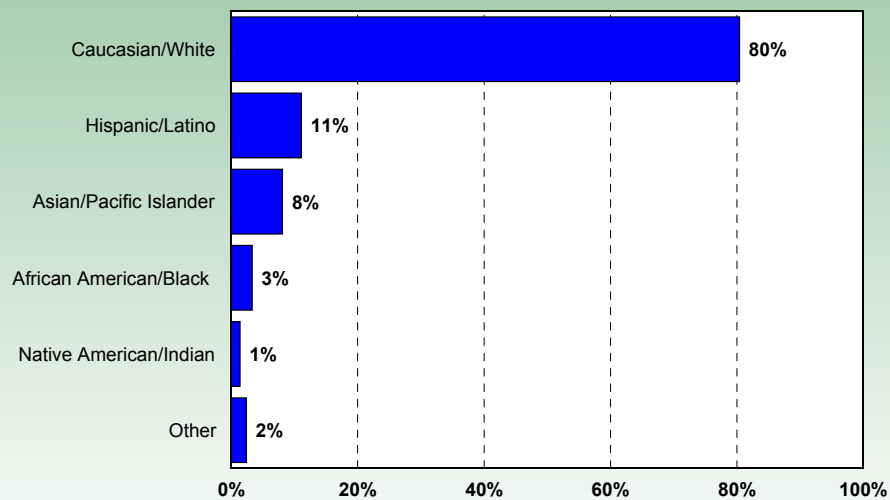
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2017)

Q19. Which of the following best describes your race or ethnic background?

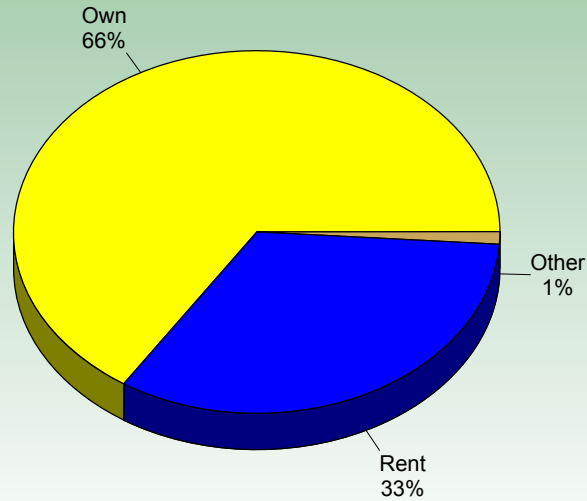
by percentage of respondents (multiple responses allowed)



Source: ETC Institute (2017)

Q20. Do you own or rent your current residence?

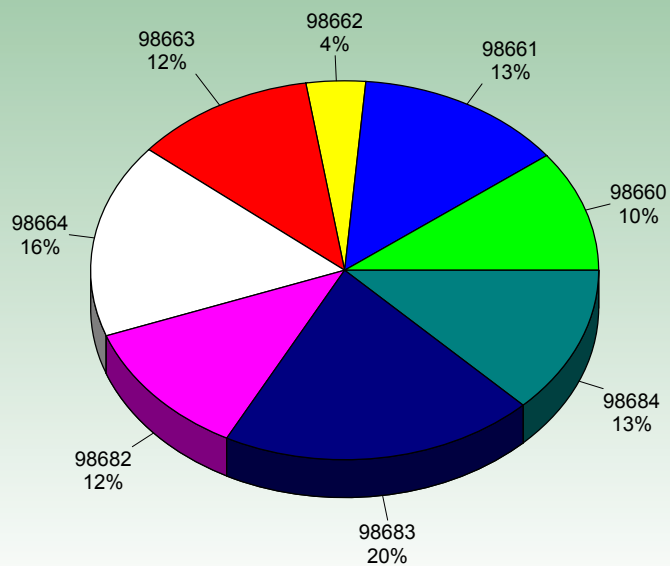
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2017)

Q21. What is the zip code where you reside?

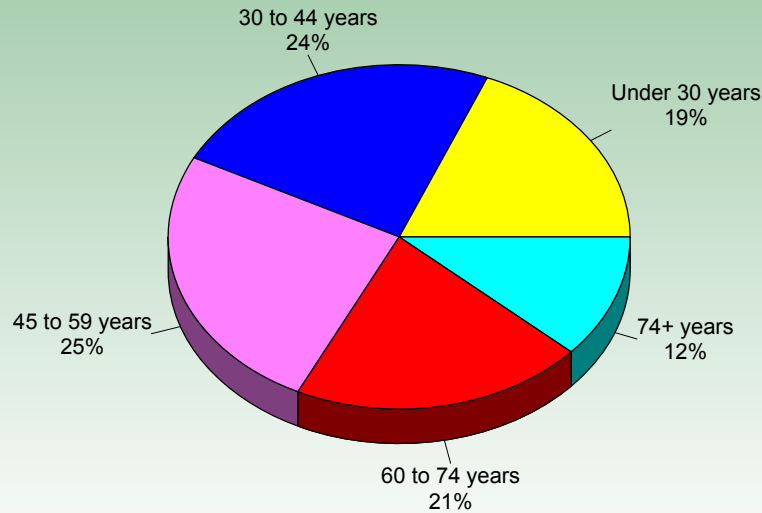
by percentage of respondents



Source: ETC Institute (2017)

Q22. Which of the following describes your age?

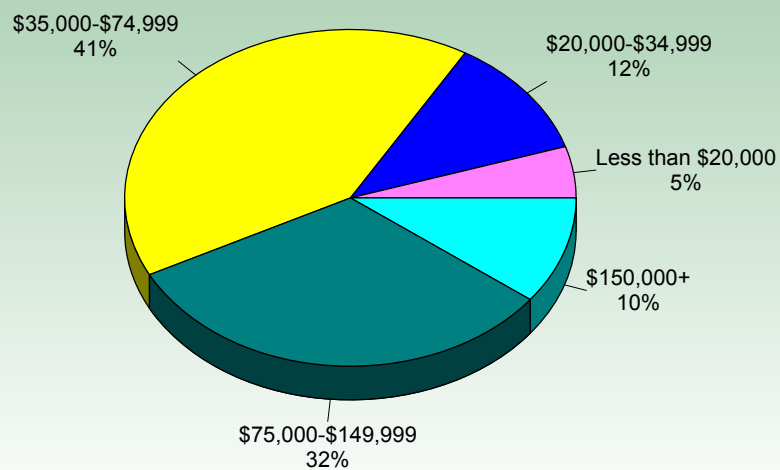
by percentage of respondents (excluding "not provided")



Source: ETC Institute (2017)

Q23. Which category best describes your approximate annual household income, before taxes?

by percentage of respondents (excluding "don't know/NA")



Source: ETC Institute (2017)

Section 2:
Benchmarking Analysis

Benchmarking Summary Report

Year 2017 Benchmarking Summary Report

Overview

ETC Institute's *DirectionFinder* program was originally developed in 1999 to help community leaders across the United States use statistically valid community survey data as a tool for making better decisions. Since November of 1999, the survey has been administered in more than 230 cities in 43 states. Most participating cities conduct the survey on an annual or biennial basis.

This report contains benchmarking data from three sources: (1) a national survey that was administered by ETC Institute during the summer of 2016 to a random sample of more than 4,000 residents in the continental United States, (2) a regional survey administered by ETC Institute during the summer of 2016 to 306 residents living in communities in the Northwest Region of the United States (Washington and Oregon), and (3) individual community surveys that were administered in 39 medium-sized cities (population of 50,000 to 200,000) between January 2013 and October 2017. The “U.S. Average” shown in this report reflects the overall results of ETC Institute’s national survey. The results from individual cities were used as the basis for developing the ranges of performance that are shown in this report for specific types of services.

The 39 cities included in the performance ranges that are shown in this report are listed below:

- Auburn, AL
- Baytown, TX
- Blue Springs, MO
- Cabarrus County, NC
- Chapel Hill, NC
- Columbia, MO
- Coral Springs, FL
- Davenport, IA
- Fort Lauderdale, FL
- Glenview, IL
- Greenville, NC
- High Point, NC
- Independence, MO
- Lawrence, KS
- Lee’s Summit, MO
- Lenexa, KS
- McAllen, TX
- Miami Beach, FL
- Midwest City, OK
- Missouri City, TX
- Naperville, IL
- Newport News, VA
- Olathe, KS
- Overland Park, KS
- Pueblo, CO
- Round Rock, TX
- San Marcos, TX
- Shawnee, KS
- Shoreline, WA
- Springfield, MO
- St. Joseph, MO
- Sugar Land, TX
- Tamarac, FL
- Tempe, AZ
- Tyler, TX
- Vancouver, WA
- Wes Des Moines, IA
- Wilmington, NC
- Wyandotte County, KS

Interpreting the National/Regional Chart

The chart on the following page shows how the overall results for Vancouver compare to the U.S. and regional averages based on the results of the 2016 survey that was administered by ETC Institute. The City of Vancouver's results are shown in blue, the Northwest Region averages are shown in red, and the U.S. averages are shown in yellow.

Interpreting the Performance Range Chart

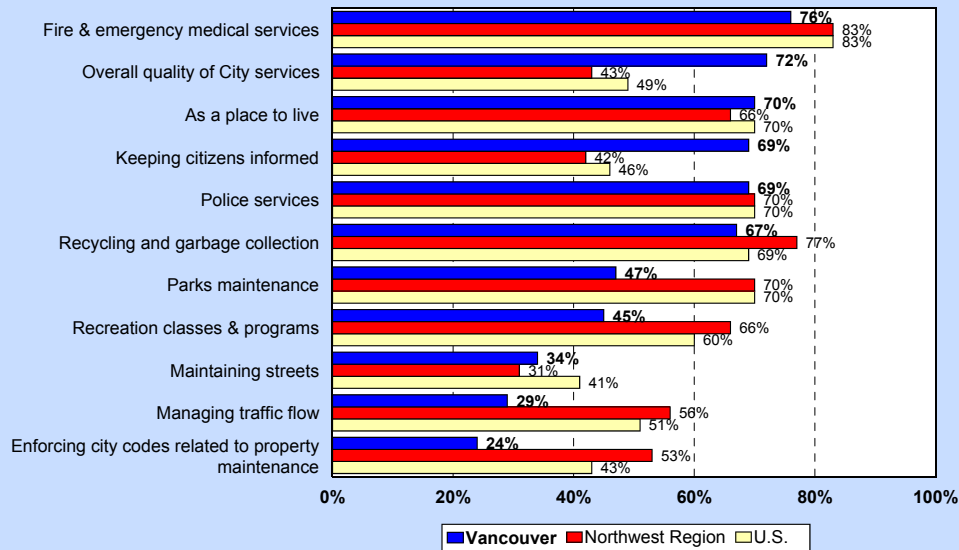
The horizontal bars show the range of satisfaction among residents in communities that have participated in the DirectionFinder® survey since January 2013. The lowest and highest satisfaction ratings are listed to the left and right of each bar. The yellow dot on each bar shows how the results for Vancouver compare to the average of the 39 medium-sized cities that have participated in ETC Institute's DirectionFinder® since January 2013, which is shown as a vertical dash. If the yellow dot is located to the right of the vertical dash, the City of Vancouver rated above the medium-sized city average. If the yellow dot is located to the left of the vertical dash, the City of Vancouver rated below the medium-sized city average.

National Benchmarks

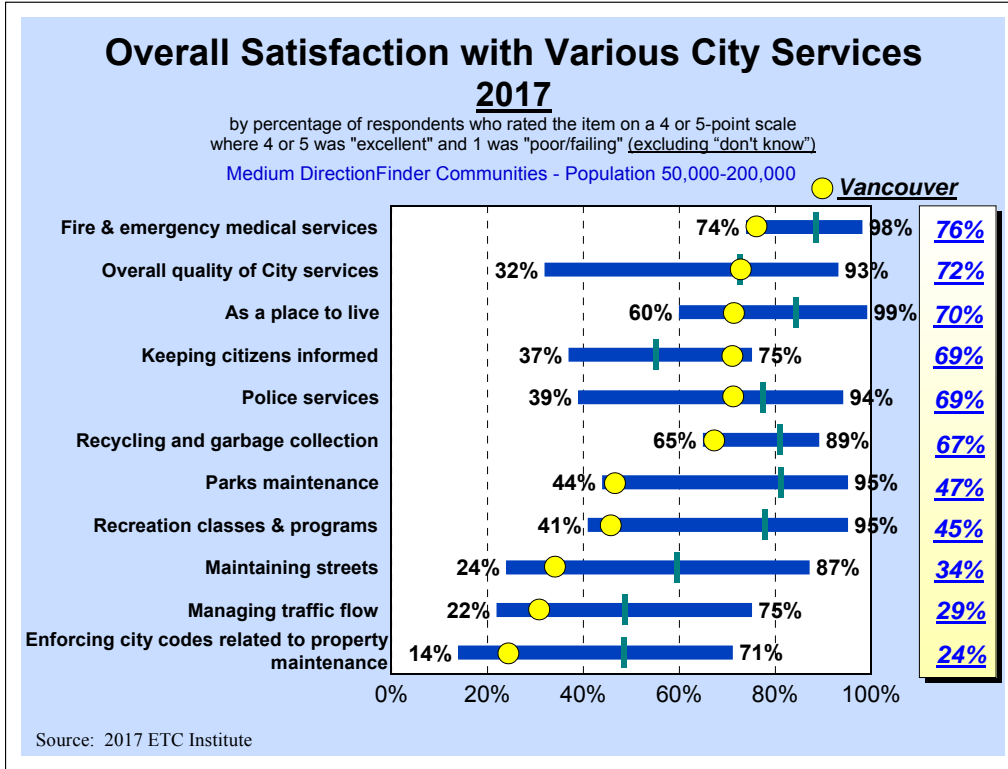
Note: The benchmarking data contained in this report is protected intellectual property. Any reproduction of the benchmarking information in this report by persons or organizations not directly affiliated with the City of Vancouver, WA is not authorized without written consent from ETC Institute.

Overall Satisfaction with Quality of Life & City Services Vancouver vs. Northwest Region vs. the U.S.

by percentage of respondents who rated the item on a 4 or 5-point scale where 4 or 5 was "excellent" and 1 was "poor/failing" (excluding "don't know")



Source: 2017 ETC Institute



Section 3:
Importance-Satisfaction
Analysis

Importance-Satisfaction Analysis

Vancouver, Washington

Importance-Satisfaction Matrix Analysis

The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

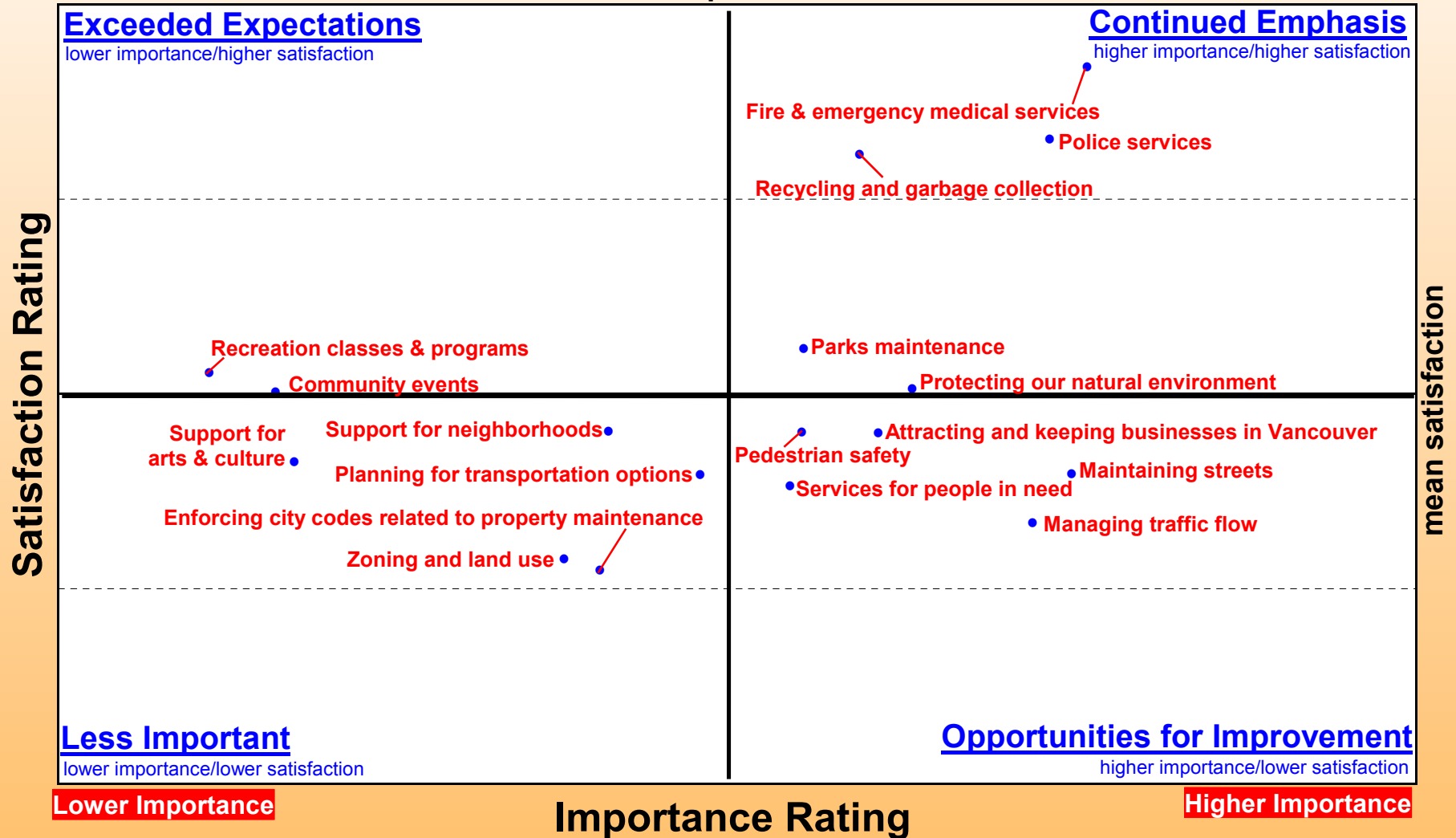
- *Continued Emphasis (above average importance and above average satisfaction).* This area shows where the City is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The City should maintain (or slightly increase) emphasis on items in this area.
- *Exceeding Expectations (below average importance and above average satisfaction).* This area shows where the City is performing significantly better than customers expect the City to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with City services. The City should maintain (or slightly decrease) emphasis on items in this area.
- *Opportunities for Improvement (above average importance and below average satisfaction).* This area shows where the City is not performing as well as residents expect the City to perform. This area has a significant impact on customer satisfaction, and the City should DEFINITELY increase emphasis on items in this area.
- *Less Important (below average importance and below average satisfaction).* This area shows where the City is not performing well relative to the City's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with City services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

The matrix showing the results for Vancouver are provided on the following page.

2017 City of Vancouver Community Survey Importance-Satisfaction Assessment Matrix

-Overall-

mean importance



Source: ETC Institute (2017)

Section 4:
Tabular Data

Q1. How long have you lived in Vancouver?

Q1. How long have you lived in Vancouver?	Number	Percent
Less than 1 year	28	4.9 %
1-5 years	107	18.5 %
6-10 years	69	12.0 %
11-25 years	167	28.9 %
25+ years	201	34.8 %
Not provided	5	0.9 %
Total	577	100.0 %

WITHOUT "NOT PROVIDED"**Q1. How long have you lived in Vancouver? (without "not provided")**

Q1. How long have you lived in Vancouver?	Number	Percent
Less than 1 year	28	4.9 %
1-5 years	107	18.7 %
6-10 years	69	12.1 %
11-25 years	167	29.2 %
25+ years	201	35.1 %
Total	572	100.0 %

Q2. How would you rate Vancouver as a place to live? Would you say it is...

Q2. How would you rate Vancouver as a place to live?	Number	Percent
Excellent	97	16.8 %
Very good	304	52.7 %
Satisfactory	133	23.1 %
Fair	26	4.5 %
Poor	11	1.9 %
Don't know	6	1.0 %
Total	577	100.0 %

WITHOUT "DON'T KNOW"**Q2. How would you rate Vancouver as a place to live? Would you say it is... (without "don't know")**

Q2. How would you rate Vancouver as a place to live?	Number	Percent
Excellent	97	17.0 %
Very good	304	53.2 %
Satisfactory	133	23.3 %
Fair	26	4.6 %
Poor	11	1.9 %
Total	571	100.0 %

Q3. What do you like best about living in Vancouver?

<u>Q3. What do you like best about living in Vancouver?</u>	<u>Number</u>	<u>Percent</u>
Social offerings (events, restaurants, things to do)	196	34.0 %
Openness (welcoming of others)	104	18.0 %
Aesthetics (attractiveness of buildings, streets, etc.)	85	14.7 %
Education	165	28.6 %
Basic services	187	32.4 %
Sense of community	140	24.3 %
Economy	113	19.6 %
Safety	177	30.7 %
Social capital (networks of people living together in community)	41	7.1 %
Civic involvement (citizens working together to make a difference in community)	74	12.8 %
Leadership	9	1.6 %
Recreational opportunities	179	31.0 %
Total	1470	

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you?

- 98661 seems to be neglected road maintenance/repair/resurfacing
- A DESIRE TO IMPLEMENT PRODUCTIVE CHANGE BUT LACK OF EDUCATING THE PUBLIC ABOUT HOW THEY CAN PARTNER WITH THE CITY TO HELP SUPPORT IT
- a lack of cooperation with other governments
- Ability to afford civic services with current methods
- Aesthetics our streets on & off ramps are filthy the city should take care of this
- AFFORDABLE HOUSING IS HARD FOR MANY TO FIND
- AFFORDABLE HOUSING,LACK OF SOCIAL SERVICES.
- AGING INFRASTRUCTURE IT IS IMPORTANT TO KEEP UP
- Amount of people & traffic.
- Areas look seedy. Too many houses with old junkie boats and cars that need to be moved off of people's front yards.
- Becoming Portland.
- BEGGING ON THE FREEWAY OFF RAMPS AND INTERSECTION
- BIAS EDITORIALIZING IN THE NEWS SECTION OF THE COLUMBIAN
- BUILDING TO FAST IN DOWNTOWN CORE, HOMELESS, TRANSPORTATION
- BUILDING/EXPANSION OF EXPENSE OF NATURAL BEAUTY, OBSCURING NATURAL VIEW CREATING UGLY LANDSCAPES. PROFOUND FAILURE OF AESTHETICS IN NEW DOWNTOWN HIGH RISE APT BLDGS
- Camping in city limits should be banned. Very unsanitary.
- child hunger
- CITY COUNCIL CAN'T NO TO SPECIAL INTEREST GROUPS BIASED REPORTING BY THE COLUMBIAN THE LOCAL NEWSPAPER
- City Counsel and government representatives concern me. Also social services and city works concern me. I have a street light in my court and I have called city over 6 month ago to fix no response. That is a simple example of my concerns.
- CITY GOVT CONDITION OF STREETS AND GIVING BICYCLISTS A FREE PASS
- CITY GOVT IS TOO BIG AND SPENDS TOO MUCH
- Closed minded values
- Concerned about rental prices and availability
- CONCERNED ABOUT THE OIL PORT. DO NOT WANT IT.
- CONDITION OF OUR RAODS
- Congested bridge crossings
- Congestion on I-5 & I-205
- Congestion, traffic is getting bad. Cost of housing and rent is getting bad also.
- cost of housing
- Cost of housing & traffic
- COST OF HOUSING / HOMELESS
- COST OF LIVING GOING THROUGH THE ROOF
- COST OF LIVING IS AWFUL
- Cost of living.
- COST OF OWNING A HOME HAS GOTTEN OUT OF CONTROL, SAME COULD BE SAID OF RENTING AN APARTMENT

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- Council is spending too much time dealing with homeless. Stop making it attractive for them and they will scoot back to PDX and Sea.
- Crime
- Crime
- Crime
- Crime
- Crime
- crime
- Crime & homeless on Mill Plain.
- Crime & traffic patterns
- CRIME AND COMMERCIALISM
- crime increase
- Crime rates, of course. Meth use increase, not enough public transportation options, lack of affordable housing. Number one issue recently is the ridiculous increase in and tolerance of homeless population sleeping next to on ramps, off freeways, in parks, etc. I realize a lot of this is related to being next to Portland (I work in NW Pdx, so well aware) but we need to enforce and/or enact some more stringent rules so Vancouver doesn't become an easy solution. When I say lack of affordable housing, I mean for people making an effort- retired seniors, low income single parents, people working but not earning enough to buy, etc. Personally, I am sick and tired of the beggars at every on and off ramp.
- CRIME SAFETY CONCERN TO ME
- Crime seems to be going up but I'm hopeful this is only temporary
- CRIME, HOMELESS, POPULATION INCREASING
- Crime, mostly property, increasing. Drugs usually involved.
- CRIME,OIL TERMINAL AND TRAFFIC
- Density at north edge of downtown. I'm concerned about tearing down of nine homes that would be replaced by tall apartment buildings.
- DENSITY CRIME CATCH 22 OF HOMELESS SERVING THE INDIVIDUAL, INCREASING TAXES NECESSARY TO PA FOR SERVICES
- DIVERSITY
- Don't want the max over here in theory it would be great but it would bring a lot of savory characters; drugs etc.
- DOWNTOWN, HOMELESS AND CLEANLINESS ON THE STREETS
- Drastic increases in traffic, urban sprawl, overcrowding in schools, crime increase.
- Drug sections in N.E. area.
- during and after ww2 there was a housing shorting too! many people and vets stayed in rooming houses. I was raised in one until I was 12 yrs. old. the roomers had breakfast, lunch, and dinner along with a clean room. this could be a solution to the homeless problem as the wages will never catch up to what is needed. under this administration.
- Encouraged by new river front but worry about ruining with the possible oil terminals
- Enforcement of traffic laws. It seems drivers are becoming more aggressive with each passing day. There also seems to be a lack of zoning planning. Recently, along 28th avenue an new commercial building is going up right next to a residential building. Some people are allowed to keep trash or visible junk within the view of others.
- Environment protection

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- Escalating prices of utilities and property taxes
- EVERYDAY
- fix the bridges
- Gangs on the rise, lack of bridge connection (I-5) to Portland. We need new bridge!
- GANGS, HOMELESS, LEGAL POT
- GENERAL POPULATION IS BIGOTED TOWARDS NON WHITE NON HETEROSEXUAL NON DISABLE NEIGHBORS CITY REFUSES TO ALLOCATE FUND (GENERAL) TO ADDRESS HOMELESS POPULATION
- gentrification of lower income areas
- Getting across the I-5 bridge. The lack of mobility is debilitating.
- govt control of fire works
- GROWING CRIME RATE
- Growth & highways
- GROWTH AWAY FROM DOWNTOWN AREA CONSERVATIVE FEAR OF LIGHTRAIL ACROSS RIVER
- GROWTH, TOO DENSE IN CITY, TOO MANY LOWER INCOME APT/HOUSE
- HANDICAP BATHROOMS NEED AUTOMATIC DOOR OPENER
- High taxes, crowding houses on small property lots.
- Home and apartment costs are rising very quickly and could soon become unaffordable for me.
- Home costs, rapid growth in the metro area and how that will effect future traffic.
- Homeless
- Homeless
- homeless and crime increasing
- HOMELESS AND MENTAL HEALTH ARE CONCERN
- Homeless becoming more of a problem.
- HOMELESS CAMP NEAR THE SHARE HOUSE SPREADING OUT THE CRIME THE PEOPLE CAMPING COMMIT
- HOMELESS CAMPS, VANCOUVER BECOMING LIKE PORTAND
- Homeless crisis, rise in crime.
- Homeless growth vs traffic flow use of space
- Homeless living & spending time in suburban & residential areas. Violence & lack of repercussions for unruly students in high schools. High property taxes.
- HOMELESS PANHANDLERS
- Homeless people
- Homeless people - begging for money on street corners. If every person would stop giving money to them, instead hand out a paper that offers services for help such as food, clothing, mental health care, alcohol and drug rehabs, shelters for free, people that need help with drug and alcohol, etc. cannot get help because the cost is out of control, I could go on and on. Thank you, we need this bad, out of control drug use to stop. Help some of these people to give them a free rehab!
- homeless people are suffering, poverty in some areas
- Homeless people on trails and in parks.
- HOMELESS PEOPLE SAFETY N PARKS, NEEDLES WASTE LEFT BY HOMELESS, STORMWATER ISSUE
- Homeless people taking over the streets and parking

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- HOMELESS PEOPLE, HOMEOWNERS UNMOTIVATED TOO MAINTAIN/BEAUTIFY THEIR LAND, TOO MANY RESIDENTIAL HOMES ARE RENTED AND NOT OCCUPIED BY OWNERS
- homeless population
- homeless population getting out of control
- Homeless population growing in downtown Vancouver
- HOMELESS, DRUG USAGE
- Homeless, drugs, and racism
- HOMELESS, LITTER, TOO MANY DOGS/CATS RUNNING LOOSE
- homeless, new housing developments
- Homelessness
- Homelessness
- Homelessness
- Homelessness due to rising cost of living. Traffic & pollution. Loss of trees / green space. Invasive species like English Ivy & Himalayan blackberries smothering native species & destroying habitat.
- Homelessness rising
- House market too expensive to buy a home and traffic roads aren't good either.
- housing crisis
- HOUSING ISSUES
- HOUSING MARKETING GOING UP,BECOMING MORE EXPENSIVE TO LIVE HERE.
- housing prices
- Housing, rent prices, increased homeless population
- How developed/crowded/less green space it's becoming.
- Huge increase in homes being built and number of move-ins.
- Hwy 14 and the additional traffic
- I 5 bridge traffic
- I am concerned about the lack of affordable housing.
- I am concerned over being taxed and feed to death. Sure it's only .10, only .50 but each of those add up to several dollars and greatly impacts a personal budget. I am concerned how the unions run this City instead of Taxpayers. I am concerned that it is more important to City Officials to give huge pay raises and super awesome benefits at the expense of the Citizens who get nothing near what Union Contracts give. I am concerned that City Managers are given huge raises when so many are still struggling to make ends meet and the City is failing to cover basic expenses.
- I am concerned over the fact that taxpayer money is covering things that Churches and Charities should be covering. The City should only be providing the basic services, not be the fix all for everyone and everything.
- I am concerned how GREED runs this City and how Builders get all the tax breaks on the backs of every other citizen.
- I don't believe the City knows how to live within a Budget and provide only the essentials.
- We don't have enough Police and Fire but we always have enough money to give huge raises and cover great benefits, at one time in history it was a trade off, you got one but not the other, if you had great pay above the normal, you covered your insurance, etc. But if you had great insurance and other benefits then you had a lower pay, instead greed set in and now they get both.

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- Our streets are a complete mess between pot holes, cracks etc. Parks aren't kept up except a few select special parks. The City shoves bike lanes down our throats in the name of safety yet speeding has picked up more now that cars aren't parking on the street. Take 33rd Street from Grand Blvd to O Street.....cars pass each other, before bike lanes it was rare to see now it's a daily occurrence. The Speed Sign at the School Bus Zone shows cars going 38-45 mph daily when it is going. We have had many close calls of being rear ended trying to get into our driveway because of the openness of the street and the higher speeds.
- Livability has gone down hill in this Community, the City only focuses on Downtown and Uptown or certain neighborhoods, always using the excuse of No Money!
- I am concerned we are not leaving enough open spaces for parks.
- I AM WORRIED ABOUT TURNING INTO THE LARGEST OIL REFINERY ON THE WEST COAST
- I DO NOT WANT I-05 BRIDGE REPLACED/ OIL TERMINAL
- I have a lot of concern about the urban growth plan and seeming lack of any urban planning aside from rapid growth with no thought of purposeful development of community centers or walkability. I feel our city is not trying to make itself appealing as anything more than a suburb of Portland. Nearly all neighborhoods just have houses and require driving to get to any services like restaurants, grocery stores, etc. Most stores are just being put up in ugly strip malls.
- I HAVE NO CONCERNS RIGHT NOW.
- I hope Vancouver will never become as dirty as Portland (many strip clubs, prostitution, human trafficking, etc.)
- I think that the city of Vancouver police sirens are too quiet. Puts officers and public's safety at risk.
- I think the schools need more support
- I think things are headed in a good direction apart from oil terminal looming.
- I-5 bridge congestion
- I-5 bridge construction.
- I-5 needs to be a double decker freeway through Portland and Vancouver crime
- I'm concerned about our safety, as we grow and expand I feel like our safety is at a compromise
- I'm entertained by the Port commissioner race!
- I'm too new to have many opinions.
- INCREASE IN CRIME, ESPECIALLY PETTY THEFT
- Increase in graffiti, crime and gang presence.
- increase in property crimes and taxes
- INCREASE IN RENT TOO FEW AFFORDABLE RENTAL WHICH RESULTS IN INCREASE IN HOMELESS
- INCREASE IN TAXES PRIMARILY PROPERTY TAXES
- Increase of violent crimes.
- increased crime
- Increased crime & traffic.
- Increased crime in Vancouver
- INCREASING CRIME/PROPERTY DAMAGE/GRAFFITI.
- Increasing homeless population, developers building too many low income apartments in nice areas of town. People move to nice part of town to get away from the low income population and all the troubles that come with it, but it is forced into their communities against their will, forcing them to move elsewhere.
- increasing transient community and dilapidated section 8 housing is not being addressed by the city
- Influx of people as cities grow.

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- installation of mass transit nearby has had significant contribution to the uptick in noticeable homeless/undesired
- Intrusive neighborhood & police involvement in some areas. Poorly trained officers with community relations. Police encourage neighbors to report other neighbors for minor infractions.
- The footprint of homes being built is not what many are looking for, e.g., high square footage on small lots.
- Our public schools (the buildings) are far too old to accommodate the large influx of newcomers.
- It is concerning to me that Vancouver is growing quickly and how this can bring its own set of problems.
- It's incredibly disturbing to see how many trees are being cut down in this city, only to put up condo complexes we don't need, buildings we'll never use, etc. Specifically, the area at 18th Street and 112th is an utter disaster. All of those beautiful old trees on 18th that we'll never get back in our lifetime. For what? A sidewalk?
- I've only lived here a short time. No concerns yet!
- Keep homeless problem under control don't end up like Portland and no light rail
- Lack of affordable housing, homeless crisis, lack of solutions and attention to the homeless crisis. Lack of services to address the causes for homeless crisis. Increased building without any consideration for traffic problems.
- lack of affordable housing, I 5 bridge
- Lack of diversity and cultural awareness
- Lack of focus on population growth issues
- LACK OF PARKING WITH PORT/WATER FRONT EXPANSION
- Lack of policing
- Lack of rental housing it is too costly
- LACK OF SERVICES IN POORER NEIGHBORHOODS AND SIDEWALKS
- Lack of concern of keeping the environment safe & the city pleasing
- LARGE APT COMPLEXES W/NO PARKING
- Law enforcement of neighborhoods.
- Legality of tiny house on wheels parked on property.
- LESS GOVT RC BETTER MANAGEMENT OF GOVT RESOURCES
- LITTER OR ROADWAYS SEEMS TO BE INCREASING AND STOP LIGHTS ARE NOT SYNCHRONIZED
- Lived here all my life we should have progressed to a new bridge and light rail by now
- LIVING IS TOO EXPENSIVE NO SINGLE PERSON CAN LIVE ALONE, SAD
- Long term finances
- Micro brewers
- more homeless, more traffic,
- Multi-modal Transportation - sidewalks along Lincoln, bike/car share options for downtown, light-rail into Portland
- Environment - Oil Terminal coming to the Port
- My concerns include: increasing house prices, traffic, and quality of air around my neighborhood and around the city
- NEED A NEW BRIDGE
- NEED MORE EMPHASIS ON #01. Social offerings (events, restaurants, things to do) AND #03. Aesthetics (attractiveness of buildings, streets, etc.)

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- Need more security, Neighbor watch and Freeway and bridge expansion since we have grown really big now.
- need more street lights
- Needles in public parks
- New development not integrating
- nimby's, county commissioner try to influence what happens in Vancouver
- No milk farms or fruit fields, too many apartments
- No oil terminal
- Not enough affordable housing that isn't owned by horrific slum lords. Property owners need to be held accountable for the safety and aesthetics of their properties. I'm not saying Homeowners Association levels of commitment but when the place is filled with trash and overgrown with blackberry bushes that's not only nasty looking and lowering the value of an entire neighborhood but on a strictly practical level it is a breeding ground for rats. The City needs to focus on upgrading the thinking of Vancouver citizens. Issue fines to people who don't comply but also offer a 5% discount on property taxes if they beautify their property. I'm sure there are ways to make that happen. It's always better to offer positive incentive than punitive measures.
- NOT ENOUGH GROCERY STORES IN DOWNTOWN AREA
- Not enough rentals and rent is too high with population is booming
- Not enough social services or cohesiveness of communities, road conditions.
- Oil depot bad for our community
- OIL TERMINAL VANCOUVER DOES NOT NEED IT
- OIL TRAINS THROUGH GORGE AND TO PORT, INCREASING PETTY CRIME, HOUSING COSTS
- One of the things I best love about Vancouver, which isn't listed above, is the low population density. It seems that this is going away, and Vancouver is going to get crowded. This will result in traffic, crime, lack of parking, and lines everywhere you go.
- Our community mail boxes have been broken into on a regular basis along with our vehicles.
- OUR SKYLINE BEING CHOCKED OFF BY APTS AND CONSO
- Outside influence on local issues (oil terminals on the port).
- Over crowding traffic
- Over grown weeds & grass on street curbs
- Over growth/ population
- over population
- OVER POPULATION
- over population
- Over population housing costs traffic
- Over population. A lot of people litter and it makes me sick. I wish Vancouver was more like Seattle. They put garbage cans everywhere so people don't litter as much. I like our city to be clean and I think it needs to start in the schools to implant in the children's brains that it is wrong to litter.
- Overbuilding without addressing the needs for parking, schools, parks infrastructure.
- OVERCROWDING, NEW BUILDING NOT SUPPORTING INFRASTRUCTURE
- PANHANDLERS AT STOP LIGHTS
- PARKING, TRAFFIC CONGESTION, I-5 BRIDGE CONGESTION
- Patterning after Portland by allowing high-density apartments, resulting in horrible traffic congestion. Go to Portland and feel the difference!

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- People moving here in mass & ruining it like Portland housing, homeless, taxes and etc. all going up
- Pet management
- PHONE RECEPTIONS HERE ARE HORRIBLE BECAUSE MILL PLAIN IS A DEAD ZONE
- POLICE PROTECTION IS LACKING.
- Police service appeared to be inadequate. Police visibility is very minimal.
- Political divide
- POOR POLICE AND FIRE RESPONSE TIME
- Poor roads, drugs, homeless
- Poor traffic management. Signals do not respond to road sensors; especially midnight to four.
- POPULATION INCREASE IS NOT GOOD, REAL ESTATE INCREASES IS NOT GOOD, RENT TOO COSTLY
- POPULATION, TRAFFIC
- PORT DEVELOPMENT FOR OIL AND COAL
- PORTLAND PROBLEMS CROSSING THE RIVER AND OVERALL SOCIAL BREAKDOWN AROUND THE USA?
- PORTLAND'S DUMPING GROUND FOR PROBLEMS. LETS DEAL WITH THE HOMELESS AND DRUGS
- Possibility of oil terminal in a concern as I live downtown and I don't feel an oil terminal is safe
- POSSIBILITY OF OIL TRANSFER TERMINAL. WE WILL MOVE IF IT IS APPROVED.
- POT HOLES IN MY STREET, BAD FOR YEARS, FIX THE STREET BEFORE YOU BUILD NEW SIDEWALKS
- preserving neighborhoods
- Probably the oil gas thing @ the port
- Problems: no family wage jobs, too much socialism.
- PROPERTY TAXES ARE TOO HIGH
- PROPERTY TAXES ARE TOO HIGH NEW HOUSES ARE TOO CROWDED NO YARDS
- RAISING TAXES
- rapid building of pats without infrastructure (new roads)
- rapid gentrification
- RAPID POPULATION AND GROWTH
- Really poor infrastructure maintenance. Don't build it if we can't afford to maintain it. And homeless camping in our community. Find a place where they will be safe and secure that's not under a freeway overpass.
- reluctance to change
- Rent and housing cost way too high.
- Rent going up
- RENT GOING UP EVERY YEAR MORE THAN WAGES TO COVER LIVING EXPENSES
- RENT INCREASES WHICH MAKES MORE HOMELESS ISSUES
- RENT IS GOING UP BUT INCOME IS LOW, LESS WORKING OPPORTUNITIES
- Rent is kind of expensive all the crazy things that are going on people driving around shooting guns
- Rent rates.
- RENT, WE NEED RENT CONTROL IN VANCOUVER, ON SOCIAL SECURITY AND PEOPLE WHO LOW INCOME HARE TO PAY RENT

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- Rental increases and it's creating more homeless issues. The drug problems and theft are terrible also
- RISING COST OF HOUSING, HOMELESS , TRAFFIC
- Rising housing costs
- Road Maintenance
- ROAD REPAIR/HOMELESS/TRAFFIC
- Roads being over crowded and bridges to Portland
- Roads in generally bad shape, bumpy patch jobs broken yellow barriers at turn lanes
- roads need improved
- roads need more attention too many pot holes
- Safety
- SAFETY
- safety
- safety
- SAFETY IS DECREASING HOMELESS CAMPS, PEDESTRIAN/CYCLIST IS IGNORING STREET SAFETY
- Safety seeing more homeless people in tents
- Safety; more police officers needed; road maintenance
- See continued focus on sustainable growth please install more trash cans & update the look
- Smoking is an issue definitely near downtown
- Speeding on McGillivray
- Start to be overcrowded.
- STORM DRAINS PROTECTION TO MINIMIZE FLOODING OF STREETS, TRAFFIC CONGESTION FROM INFLUX OF RESIDENTS MOVING TO VANCOUVER AND TRAFFIC IN TOWN BTWN PORTLAND AND VANCOUVER
- streets are not well maintained, congestion limits mobility, homeless
- STREETS BECOMING TO EXPENSIVE TO LIVE HERE
- TAXES AND EXCESSIVE CONCERN ON ENVIRONMENTAL ISSUES.
- Taxes out of sight & more coming
- taxes too much
- Taxes, environment issues. Coal, oil transport. Split between west/east of city, county.
- Teaching kids at school
- That downtown is pricing out the locals that have lived here forever.
- That our streets are dirty! As you drive into our city the on the I-5 corridor the weeds and trash are overwhelming and it makes our city look filthy. And when you take SR 500 it is even filthier then I-5, it is not welcoming as it could be.
- The amount of homelessness, pan handling that's not addressed, crime increase, lots of trash on the roadways that isn't picked up (should put criminals to work)
- The amount of out of state plates that I see all the time.
- The amount of taprooms downtown, the homeless situation, the bridge.
- THE BRIDGE THAT IS NEEDED AND WHERE SHOULD IT OF, WE NEED ONE HOWEVER, THERE MUST BE A BETTER POINT OF ACCOUNTABILITY IN THE COST OF THIS BRIDGE
- The city is always reactive to infrastructure needs instead of being proactive. Time and again I have observed the infrastructure get to a critical stage before being addressed.

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- The city is cow towing to big oil by letting oil tankers go through town to the river and there will be a clean up we will have to pay for and any jobs created by them will no off set.
- THE COMMUTE INTO PORTLAND
- The condition of the roads seems to be worsening. There are many larger and dangerous pot holes appearing on main and side streets.
- The constant petty thefts. The ever growing drug problem.
- The crooked and corrupt city council. The city government is becoming more and more intrusive by the day. Getting real tired of needing a permit or permission from the city to do anything with my private property.
- The growing drug problem and the lack of a curfew (for) 18 and under. The homeless problem.
- THE HOMELESS AND DRUG USE IS CONCERNING
- The homeless are increasing.
- THE HOMELESS PROBLEM
- The Homeless situation is insane and we moved here from San Francisco. The desperation is palpable and really impact the quality of life in a negative so severely we are considering moving.
- THE HOUSING IS FULL OF LAZY DRUG PEOPLE THEIR KIDS STEAL
- The I-5 bridge! Worried it is going to collapse (either in an earthquake or not) and very frustrated with the traffic and bottle-necking.
- THE INFLUX OF NEW RESIDENTS AND THE AFFECTS ON ECONOMY
- The lack of affordable housing. Not enough parks.
- The lack of support for a I-5 bridge improvement that includes light rail.
- The lack of traffic control failing to stop at stop signs
- The new downtown water front
- the number of homeless living on streets
-
- THE OIL TERMINAL IS A CASTAROPHY MISTAKE
- The oil terminal is an environmental hazard that was not approved by the voters through the hearing process.
- the only thing that bugs us are the potential bridge tolls
- The parking issues in my neighborhood.
- The parking situations - generally when there is a complaint it doesn't get addressed such as when I say there are multiple vehicles parking on the side walks blocking normal flow traffic that is done usually around non working hours of the city. So it doesn't get enforced.
- The population of Vancouver is getting bigger every year. And because of that, it grows problems like crime, home invasions, traffic, etc.
- The price of rent
- The rampant homeless & the liberals
- The rent is skyrocketing which is really concerning. The wages aren't growing enough to keep up with the rent. I'm worried we will lose our diversity, which is what happened in Portland.
- The resistance for growth
- The rising homeless rate & related drug/alcohol abuse
- The traffic has become horrendous
- The traffic issues on 205 and I-5 continue to get worse and are affecting streets and intersections around both interstates.

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- The homeless issue in Portland is migrating north of the river and into Clark County. We do not have the infrastructure or resources to deal with this. The city also can't solve this alone. We need to encourage non profits and the faith community to get involved and help us solve this complex problem with comprehensive solutions. Affordable housing would be the appropriate response if the lack of it was the only reason why people end up on the streets. Unfortunately, there are other reasons that put people on the streets and we need to address those as well.
- THE UPTURN IN CRIME
- The Vancouver parks.
- The way that our elected officials ignore the way we vote and, or our concerns. They just ride over us because they can with no repercussions.
- The yearly large rent increases. The past two years, I have had an monthly rent increase of over \$100 per month. Also, housing prices are high so that as a single person household, I am unable to buy a house.
- There is no vision govt simply reacts and they don't listen
- Tolling bridges, traffic, crime.
- TOO EXPENSIVE STREET PARKING FEE
- TOO MANY APARTMENT BUILDINGS DOWNTOWN,WITHOUT ADEQUATE PARKING,GROCERY STORES AND MEDICAL SERVICES.
- too many basketball nets left on public streets and sidewalks
- Too many homeless people!
- Too many lights and they are not timed properly so the traffic is congested
- TOO MANY PEOPLE FOR OUR ROADS AND BRIDGES
- Too many people moving here.
- Too many people now crime & traffic goes with it
- TOO MUCH BRIDGE TALK NOT ENOUGH ACTION LIVE IN EAST VANCOUVER MANY PEOPLE THINK VANCOUVER STOPS AT I-5
- Too much crime
- TOO MUCH HIGH DENSITY HOUSING, COMPOUNDS TRAFFIC PROBLEMS
- too rapid of growth
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic
- Traffic & overcrowding.
- Traffic & street maintenance.
- TRAFFIC AND ACCESS TO PORTLAND
- Traffic and affordable housing
- Traffic and increased litter.
- Traffic and rising housing costs.
- traffic congestion on 5h14

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- TRAFFIC CONGESTION, UPKEEP OF STREETS
- traffic flow is getting slower and slower
- traffic increase and housing crisis for working & low income residents
- TRAFFIC INCREASES
- Traffic is #1 concern. Crime 2nd concern drugs as well are concern.
- Traffic on hwy 14
- traffic speeding running stop lights and lack of enforcement
- TRAFFIC TO AND FROM PORTLAND
- TRAFFIC TO PORTLAND CAN NOT GET A JOB IN MY INDUSTRY AND THE FUTURE OF PARKING DOWNTOWN IN UPTOWN
- Traffic to/from Portland
- TRAFFIC, AFFORDABLE HOUSING POPULATION GROWTH
- TRAFFIC, BUILD A NEW BRIDGE ALREADY
- TRAFFIC, HOMELESS, SAFETY
- Traffic, homelessness, cost of living - housing/food.
- Traffic, local jobs
- TRAFFIC, ROAD REPAIR, POPULATION DENSITY
- Traffic
- Traffic
- Traffic
- Traffic and the lack of leadership to address a long-term plan for public trans. The city listens to the loud few rather than focusing on the needs of the many.
- transients
- TRANSIENTS, ILLEGAL ALIENS
- Transportation, bus services.
- Transportation, the bus system need more improvement.
- Unaffordable housing. Pricing out long time residents. Increasing rental rates. More and more homeless population.
- unplanned growth
- Vancouver is starting to become a Dump, trash outside houses I never saw before. Garbage along the highways. Time to step up and get the people on welfare to start earning their checks and clean up the streets. Life is tough love, get it together or get out of town. We can't get a bridge built, I thought that's what all the state and city workers did while they stand around and watch things happen. I'm sorry, but time to step up Vancouver.
- Vancouver, keep your unique identity and not become another big liberal city like Portland.
- WAGE UP, SCHOOL ZONING, HOMELESS
- We do not want the increased crime associated with a light rail line or the increase in housing density surrounding light rail.
- WE NEED LIGHT RAIL
- WE NEED THE BRIDGE WE NEED MORE CIVIC ENGAGEMENT
- We need to do better in providing for the Homeless and those with mental health issues and addiction issues. There needs to be more affordable housing for those in poverty and even myself who is middle class cannot find affordable housing. I work for a local non-profit and my husband is a teacher - if we cannot afford housing ourselves, I worry for those who are single parents or the college students

Q4. When you think about the way things are going in Vancouver what, if anything, concerns you? (cont.)

- What concerns me is how liberal the leadership in Vancouver is becoming and how property taxes is sky high!!!!
- WHEN YOU CALL THE POLICE ABOUT DRUG ACTIVITY AND THEY DON'T COME OUT
- WORRIED ABOUT THE PLANS FOR THE PORT IE.,OIL TERMINAL AND COAL TRAINS
- Worsening of crime

Q5. Please rate how you think Vancouver City government is doing in each of the following areas.

(N=577)

	Excellent	Good	Fair	Poor	Not provided
Q5a. Managing public's money	5.7%	52.9%	27.6%	5.7%	8.1%
Q5b. Keeping citizens informed	9.9%	54.1%	25.1%	4.9%	6.1%
Q5c. Delivering services efficiently	12.8%	56.7%	21.3%	2.9%	6.2%
Q5d. Focusing on priorities that matter most to residents	5.7%	45.9%	32.8%	7.8%	7.8%
Q5e. Overall	6.4%	60.3%	22.9%	3.3%	7.1%

WITHOUT "NOT PROVIDED"**Q5. Please rate how you think Vancouver City government is doing in each of the following areas. (without "not provided")**

(N=577)

	Excellent	Good	Fair	Poor
Q5a. Managing public's money	6.2%	57.5%	30.0%	6.2%
Q5b. Keeping citizens informed	10.5%	57.6%	26.8%	5.2%
Q5c. Delivering services efficiently	13.7%	60.4%	22.7%	3.1%
Q5d. Focusing on priorities that matter most to residents	6.2%	49.8%	35.5%	8.5%
Q5e. Overall	6.9%	64.9%	24.6%	3.5%

Q6. Please rate how important each of the following services and functions provided by the City is to you and your household using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not at All Important."

(N=577)

	Extremely important	Important	Neutral	Less important	Not at all important	Not provided
Q6a. Managing traffic flow	54.4%	36.7%	6.1%	1.2%	0.3%	1.2%
Q6b. Maintaining streets	54.9%	39.0%	3.5%	1.4%	0.5%	0.7%
Q6c. Park maintenance	30.2%	47.3%	16.1%	3.5%	1.2%	1.7%
Q6d. Recreation classes & programs	11.6%	31.5%	39.3%	12.5%	3.5%	1.6%
Q6e. Fire & emergency medical services	70.4%	23.7%	3.3%	0.9%	0.3%	1.4%
Q6f. Police services	70.2%	21.5%	5.0%	1.4%	0.2%	1.7%
Q6g. Support for neighborhoods	23.1%	43.0%	26.2%	4.9%	1.0%	1.9%
Q6h. Attracting & keeping businesses in Vancouver	38.1%	44.0%	12.5%	3.8%	0.3%	1.2%
Q6i. Pedestrian safety	38.5%	39.0%	16.1%	3.8%	1.0%	1.6%
Q6j. Planning for transportation options (bike, pedestrian, auto)	31.7%	39.9%	17.7%	6.4%	2.8%	1.6%
Q6k. Support for arts & culture	14.7%	33.4%	34.1%	11.8%	4.5%	1.4%
Q6l. Community events	10.6%	36.2%	36.6%	11.4%	3.3%	1.9%
Q6m. Zoning & land use	25.6%	38.1%	26.5%	6.4%	1.9%	1.4%
Q6n. Enforcing City codes related to property maintenance	25.0%	40.7%	23.6%	6.1%	3.1%	1.6%
Q6o. Recycling & garbage collection	37.8%	43.3%	14.2%	2.3%	1.2%	1.2%
Q6p. Protecting our natural environment	52.0%	32.1%	10.9%	2.8%	0.9%	1.4%
Q6q. Services for people in need	42.8%	34.0%	15.4%	4.7%	1.6%	1.6%

WITHOUT "NOT PROVIDED"

Q6. Please rate how important each of the following services and functions provided by the City is to you and your household using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not at All Important." (without "not provided")

(N=577)

	Extremely important	Important	Neutral	Less important	Not at all important
Q6a. Managing traffic flow	55.1%	37.2%	6.1%	1.2%	0.4%
Q6b. Maintaining streets	55.3%	39.3%	3.5%	1.4%	0.5%
Q6c. Park maintenance	30.7%	48.1%	16.4%	3.5%	1.2%
Q6d. Recreation classes & programs	11.8%	32.0%	40.0%	12.7%	3.5%
Q6e. Fire & emergency medical services	71.4%	24.1%	3.3%	0.9%	0.4%
Q6f. Police services	71.4%	21.9%	5.1%	1.4%	0.2%
Q6g. Support for neighborhoods	23.5%	43.8%	26.7%	4.9%	1.1%
Q6h. Attracting & keeping businesses in Vancouver	38.6%	44.6%	12.6%	3.9%	0.4%
Q6i. Pedestrian safety	39.1%	39.6%	16.4%	3.9%	1.1%
Q6j. Planning for transportation options (bike, pedestrian, auto)	32.2%	40.5%	18.0%	6.5%	2.8%
Q6k. Support for arts & culture	14.9%	33.9%	34.6%	12.0%	4.6%
Q6l. Community events	10.8%	36.9%	37.3%	11.7%	3.4%
Q6m. Zoning & land use	26.0%	38.7%	26.9%	6.5%	1.9%
Q6n. Enforcing City codes related to property maintenance	25.4%	41.4%	23.9%	6.2%	3.2%
Q6o. Recycling & garbage collection	38.2%	43.9%	14.4%	2.3%	1.2%
Q6p. Protecting our natural environment	52.7%	32.5%	11.1%	2.8%	0.9%
Q6q. Services for people in need	43.5%	34.5%	15.7%	4.8%	1.6%

Q7. Please rate how well you think the City is doing in each of the following areas using a scale of 5 to 1, where 5 means "Excellent" and 1 means "Failing."

(N=577)

	Excellent	Above average	Average	Below average	Failing	Not provided
Q7a. Managing traffic flow	3.8%	24.6%	47.8%	16.3%	5.0%	2.4%
Q7b. Maintaining streets	4.7%	28.6%	38.8%	21.1%	4.3%	2.4%
Q7c. Park maintenance	7.8%	37.4%	40.6%	8.8%	1.6%	3.8%
Q7d. Recreation classes & programs	7.1%	33.6%	47.3%	2.3%	1.4%	8.3%
Q7e. Fire & emergency medical services	20.1%	53.0%	21.3%	1.4%	0.5%	3.6%
Q7f. Police services	17.9%	47.7%	23.9%	4.3%	1.9%	4.3%
Q7g. Support for neighborhoods	5.9%	30.3%	49.4%	7.1%	1.6%	5.7%
Q7h. Attracting & keeping businesses in Vancouver	5.4%	30.5%	44.0%	11.8%	1.9%	6.4%
Q7i. Pedestrian safety	7.3%	29.1%	49.9%	6.9%	1.7%	5.0%
Q7j. Planning for transportation options (bike, pedestrian, auto)	5.9%	26.0%	46.3%	12.5%	3.3%	6.1%
Q7k. Support for arts & culture	4.5%	27.9%	50.1%	7.5%	1.7%	8.3%
Q7l. Community events	6.6%	33.4%	49.4%	4.0%	0.9%	5.7%
Q7m. Zoning & land use	3.5%	19.9%	55.3%	10.2%	3.3%	7.8%
Q7n. Enforcing City codes related to property maintenance	4.0%	18.5%	50.8%	15.4%	4.7%	6.6%
Q7o. Recycling & garbage collection	18.4%	46.8%	27.9%	3.5%	0.9%	2.6%
Q7p. Protecting our natural environment	9.0%	31.4%	44.7%	5.9%	3.1%	5.9%
Q7q. Services for people in need	6.1%	25.0%	48.5%	10.4%	4.2%	5.9%

WITHOUT "NOT PROVIDED"

Q7. Please rate how well you think the City is doing in each of the following areas using a scale of 5 to 1, where 5 means "Excellent" and 1 means "Failing." (without "not provided")

(N=577)

	Excellent	Above average	Average	Below average	Failing
Q7a. Managing traffic flow	3.9%	25.2%	49.0%	16.7%	5.2%
Q7b. Maintaining streets	4.8%	29.3%	39.8%	21.7%	4.4%
Q7c. Park maintenance	8.1%	38.9%	42.2%	9.2%	1.6%
Q7d. Recreation classes & programs	7.8%	36.7%	51.6%	2.5%	1.5%
Q7e. Fire & emergency medical services	20.9%	55.0%	22.1%	1.4%	0.5%
Q7f. Police services	18.7%	49.8%	25.0%	4.5%	2.0%
Q7g. Support for neighborhoods	6.3%	32.2%	52.4%	7.5%	1.7%
Q7h. Attracting & keeping businesses in Vancouver	5.7%	32.6%	47.0%	12.6%	2.0%
Q7i. Pedestrian safety	7.7%	30.7%	52.6%	7.3%	1.8%
Q7j. Planning for transportation options (bike, pedestrian, auto)	6.3%	27.7%	49.3%	13.3%	3.5%
Q7k. Support for arts & culture	4.9%	30.4%	54.6%	8.1%	1.9%
Q7l. Community events	7.0%	35.5%	52.4%	4.2%	0.9%
Q7m. Zoning & land use	3.8%	21.6%	60.0%	11.1%	3.6%
Q7n. Enforcing City codes related to property maintenance	4.3%	19.9%	54.4%	16.5%	5.0%
Q7o. Recycling & garbage collection	18.9%	48.0%	28.6%	3.6%	0.9%
Q7p. Protecting our natural environment	9.6%	33.3%	47.5%	6.3%	3.3%
Q7q. Services for people in need	6.4%	26.5%	51.6%	11.0%	4.4%

Q8. Please indicate about how many times you have done each of the following things in the past 12 months.

(N=577)

	24+ times	13-24 times	3-12 times	1-2 times	Never	Not provided
Q8a. Visited Downtown Vancouver	34.8%	17.0%	30.2%	13.5%	2.1%	2.4%
Q8b. Attended a City Council meeting	0.5%	0.2%	1.9%	8.0%	86.3%	3.1%
Q8c. Watched a City Council meeting on CVTV	0.9%	1.7%	6.6%	23.4%	64.8%	2.6%
Q8d. Visited any neighborhood parks	26.7%	19.2%	32.8%	13.0%	6.2%	2.1%
Q8e. Walked or biked on a trail	20.6%	19.1%	25.0%	16.6%	16.1%	2.6%
Q8f. Participated in a program or class at Marshall or Firstenburg Recreation Center	8.0%	5.0%	10.1%	15.6%	58.6%	2.8%
Q8g. Commuted to work by bicycle	3.8%	2.4%	2.9%	4.9%	82.5%	3.5%

WITHOUT "NOT PROVIDED"**Q8. Please indicate about how many times you have done each of the following things in the past 12 months. (without "not provided")**

(N=577)

	24+ times	13-24 times	3-12 times	1-2 times	Never
Q8a. Visited Downtown Vancouver	35.7%	17.4%	30.9%	13.9%	2.1%
Q8b. Attended a City Council meeting	0.5%	0.2%	2.0%	8.2%	89.1%
Q8c. Watched a City Council meeting on CVTV	0.9%	1.8%	6.8%	24.0%	66.5%
Q8d. Visited any neighborhood parks	27.3%	19.6%	33.5%	13.3%	6.4%
Q8e. Walked or biked on a trail	21.2%	19.6%	25.6%	17.1%	16.5%
Q8f. Participated in a program or class at Marshall or Firstenburg Recreation Center	8.2%	5.2%	10.3%	16.0%	60.2%
Q8g. Commuted to work by bicycle	3.9%	2.5%	3.1%	5.0%	85.5%

Q9. In general, how safe do you feel walking alone in your neighborhood during the DAY?

Q9. How safe do you feel walking alone in your neighborhood during the day	Number	Percent
Very safe	302	52.3 %
Safe	197	34.1 %
Somewhat unsafe	48	8.3 %
Very unsafe	12	2.1 %
Don't know	18	3.1 %
Total	577	100.0 %

WITHOUT "DON'T KNOW"**Q9. In general, how safe do you feel walking alone in your neighborhood during the DAY? (without "don't know")**

Q9. How safe do you feel walking alone in your neighborhood during the day	Number	Percent
Very safe	302	54.0 %
Safe	197	35.2 %
Somewhat unsafe	48	8.6 %
Very unsafe	12	2.1 %
Total	559	100.0 %

Q10. In general, how safe do you feel walking alone in your neighborhood AFTER DARK?

Q10. How safe do you feel walking alone in your neighborhood after dark	Number	Percent
Very safe	83	14.4 %
Safe	206	35.7 %
Somewhat unsafe	177	30.7 %
Very unsafe	64	11.1 %
Don't know	47	8.1 %
Total	577	100.0 %

WITHOUT "DON'T KNOW"**Q10. In general, how safe do you feel walking alone in your neighborhood AFTER DARK? (without "don't know")**

Q10. How safe do you feel walking alone in your neighborhood after dark	Number	Percent
Very safe	83	15.7 %
Safe	206	38.9 %
Somewhat unsafe	177	33.4 %
Very unsafe	64	12.1 %
Total	530	100.0 %

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe?

- A lot of streets do not have lights or sidewalk. It is very dark at night.
- Afraid of the dark
- A lot of homeless people after dark
- assault in park
- BECAUSE I HEAR AND READ ABOUT A LOT OF CRIME IN THE NEWS
- Because is very deserted sometimes
- BECAUSE ITS DARK
- BECAUSE OF THE DRIVE BY SHOOTINGS
- BECAUSE OF TRANSIT ACTIVITY AND CARS NEGLECTING PEDESTRIANS AND SPEED.
- BECAUSE PEOPLE LOOK LIKE THEY WANT TO HURT US.
- Because there is a lack of sidewalks and I have to ride my wheelchair in the street and road.
- BEING ALONE IN THE DAR LEAVES ONE VULNERABLE
- Burglary in a car at our house 1 year ago.
- By i-205 and Mill Plain
- Car break ins sketchy neighbors
- Car break ins, mailbox broken into, vandalized homes and slashed tires all in October
- Cars are constantly being broken into, always groups of men wandering our streets. Cars are slowly driving up and down our streets every night. There are a lot of homeless people who wander about in our neighborhood. Not that that automatically is bad, but when it's dark and sometimes they are drunk it's a little frightening for a woman that's trying to get exercise in the only chance she has.
- CARS DRIVING TOO FAST, PEOPLE ON STREET ASKING FOR DRUGS
- CRAZY PEOPLE EVERYWHERE JUST LOOK AT THE ONLINE POLICE CRIME RATES
- CREEPY MEN WALK AROUND MORE AT NIGHT
- Crime
- Crimes, homeless people.
- Criminals come out at night
- criminals living in area
- Crosswalks not providing enough pedestrian visibility
- dark
- Dark streets
- DARK STREETS, LACK OF SIDEWALKS
- Dark streets, street children's
- DARK, TYPES PF PEOPLE
- Don't know neighbors. Some neighbors drive too fast & women don't walk alone at night.
- DRUG ACTIVITY
- Drug dealers live about 8 houses down.
- drug house on NE 135th St. they steal, they speed.
- DRUG USE
- Drug users parked on my street in cars.
- Drug users/violent people
- DRUNK DRIVERS AND PEOPLE HANGING OUT
- Extremely poor lighting.
-

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- FROM 4TH PLAIN TO BURTON PEOPLE ARE CONSTANTLY SPEEDING THROUGH ODGEN NEIGHBORHOOD, POLICE DO NOTHING
- gang activity in my are after dark
- HAD HISTORY OF ENCOUNTERS IN OUR NEIGHBORHOOD
- Have had a lot of crime in our neighborhood lately.
- HEAVILY WOODED-STREET LIGHTS ARE SOMETIMES OUT.
- Higher population of homeless and transients in our area
- HOMELESS
- HOMELESS
- HOMELESS AND DRUG ADDICTION INDIVIDUALS CONSTANTLY PRESENT
- Homeless at our park. (Kavazna Park)
- HOMELESS INDIVIDUALS CONGREGATE ON MAIN ST AND BY THE THEATER
- Homeless on trails, sleeping in woods and on drugs.
- HOMELESS PEOPLE AND ANGRY DOGS
- Homeless people and not just homeless but suspicious people who make me and my kids feel uncomfortable. Police don't patrol and make them stay out of parks and community areas kids and families gather day or night. Drug deals right in front of us. Scared to use my cell phone or carry my purse in fear of being robbed or hurt for whatever goods I may or may not have. It's sad when my family and I cant go on night to walks in fear of being g hurt, attacked or murdered!
- HOMELESS PEOPLE AROUND FOURTH PLAIN/ROSE VALLEY DRUG USERS MENTALLY ILL THEY ARE AS UNPREDICTABLE GROUP
- Homeless people camp in the woods next to my complex, nothing has been done about them.
- HOMELESS PEOPLE LIVING IN DAVID DOUGLAS PARK
- Homeless people make us feel unsafe, (too many of them).
- Homeless people wandering around after dark
- Homeless population increasing and illegal activity drug use
- HOMELESS WANDERING THROUGH AND PEOPLE RUMMINGING IN RECYCLE BINS
- Homeless, drug addicts and gang activity
- Homelessness in the woods near my neighborhood
- HOW THE STREETS, APTS ARE SO DARK AT NIGHT
- I am a single female and have been harassed by men multiple times around Vancouver when I am on my own.
- I am a woman!
- I commute to PSU & back where I work
- I do not walk after dark I feel afraid of the dark
- I DON;'T KNOW MY NEIGHBORS WELL, WE DON'T HAVE A STRONG COMMUNITY IN OUR NEIGHBORHOOD
- I don't think it is wise for a woman to walk alone after dark
- I feel uncomfortable walking alone anywhere when it's dark
- I feel unsafe at times because I walk my dog to the evergreen park almost everyday and I see a lot of homeless and men smoking weed especially at night.
- I have never felt comfortable walking alone in the dark, younger or older.
- I live in Rose Village. I think that says it all.

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- I LIVE IN THE POOR PART OF TOWN THAT HAS A LOT OF GANG ACTIVITY.
- I live near Burnt Creek Trail and there's been several attempted rapes and a couple of murders nearby
- I live on a busier road with quite of bit of pedestrian and vehicle traffic.
- I LIVE ON S STREET NEAR 33RD THE APTS AT 33RD ARE FALLING APART AND HAVE DRUG ACTIVITY 24/7 PEOPLE HIDE, SLEEP DO DRUGS IN MINE AND NEIGHBORS YARDS
- I only feel this way when I am not carrying. Also the corner market is a haven for drug use
- I RESIDE DOWNTOWN, JUST NOT SAFE FOR A WOMAN TO WALK ALONE AT NIGHT
- I think most women feel uneasy walking alone after dark
- I walk to work through my neighborhood. Every day, I see freshly broken glass beer bottles on the sidewalk.
- I was attacked in broad day light 1 block from my home and my house was broken into during the day also
- In 4th Plain Village there a meth problem and homelessness
- In general as a smaller female of color it is fairly typical to feel this way
- IN THE DARKNESS ITS JUST NOT SMART TO BE WALKING ANYWHERE ALONE I WOULD FEEL SAFE IN A GRAVE
- In the past year there have been multiple car break-ins, some of those break-ins sourced to a known drug house. There is also a sex offender living around the corner.
- Inadequate police visibility in the area (Leverich Park), where there are lots of transients. Patty theft & vandalism cases are noticeable.
- increase in crime at night, related to poverty
- increased transient , car theft, gun shots
- IT'S DARK AND NO SIDEWALKS
- Just don't like to walk alone after dark
- Just me, my age, senior citizen.
- Just not what things used to be, I guess.
- Just society in general is unsafe these days, it seems.
- Kids are out doing things at the parks at night
- Lack of lighting, lack of Police, lack of sidewalks and where there are sidewalks they are over grown with shrubs. Speeding on the streets, unsafe for pedestrians
- lack of sidewalks
- LACK OF SIDEWALKS, I HAVE TO WALK IN THE STREET
- Less people awake and out to see or hear if something happens.
- LIGHTING
- lighting
- LIGHTING AND SOMEWHAT ISOLATED CUL-DE-SAC
- LIVE CLOSE TO "BEAVER MARSH" HOMELESS
- LIVE NEXT DOOR TO ESTHER SHORT PARK
- LOOSE DOGS
- Lots of attacks on citizens, burglaries, car prowls
- LOTS OF CRIME REPORTED
- LOTS OF PEOPLE OUT AT NIGHT WALKING/SITTING AROUND MY AREA
- LOW INCOME AREA HEAR GUNSHOTS EVERY NOW AND THEN
- many bums and other not living in my neighborhood are omnipresent

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- many homeless
- MANY VEHICLES BREAK INS AND PROPERTY THEFT
- NATURE OF CURRENT TIMES, NOT REALLY JUST MY NEIGHBORHOOD
- nearby stabbing
- NEIGHBORHOOD DEMOGRAPHIC HAS CHANGED TO MAJORITY RENT USE WE ALSO HAVE MORE GANG ACTIVITY NOW
- Neighborhood environment.
- neighborhood is dark, cars speed
- neighbors are known addicts & drug dealers
- NEVER KNOW WHO WHO WHAT GOING TO APPROACH YOU AFTER SUNSET IN T HIE NEIGHBORHOOD
- Never no lights
- new America people don't care
- No lighting and bushes overgrown in Hagen Park trail area too many teenagers after dark
- NO NEIGHBORHOOD ENTIRELY SAFE.
- No Proper lights, CCTV and less patrolling which caused several vandalism, post box broken, car broken, Car prowler etc.
- NO SIDEWALKS IN MY NEIGHBORHOOD-OLD EVERGREEN HWY.
- No sidewalks or crosswalks
- NO SIDEWALKS, POOR OR NO LIGHTING, CARS SPEEDING
- no walking lanes in our neighborhood, must walk on road shoulders
- Not enough lighting.
- NOT ENOUGH LIGHTS, TOO MANY PEOPLE LIVING ON STREETS
- NOT ENOUGH PATROLS TOO MUCH SERVICE.
- NOT ENOUGH POLICE
- Not enough police out catching speeders
- NOT ENOUGH SIDEWALKS AND LIGHTS ON MAIN STREETS ALSO SIDE STREETS.
- Not enough street light & roads not maintained so unsafe to walk in roads & sidewalks due to potholes
- Not enough street lights
- NOT LET PEOPLE WALKING IN THE DARK
- Not many lights on the street. If something where to happen it takes longer than 20 min for the police to respond.
- Not sure police could get to me if something occurred
- Not the neighborhood I grew up in so much graffiti & more crime
- Nothing in particular makes me feel safe.
- Oakbrook
- ORDER AG
- Our area is dark only 1 light in block
- People are not paying attention while driving.
- PEOPLE FROM SHARE HOUSE ADJACENT CAMP MOVE THROUGH MY NEIGHBORHOOD
- People living in the bushes. People digging through recycle bins in the middle of the night. Poor lighting on our street. Cars being broke into. Lack of police presence in our neighborhood. I wish there was a crack down on people speeding through neighborhoods instead of busting speeders on the highway.

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- PEOPLE WALKING BIG DOGS THEY CAN NOT CONTROL, TROUBLEMAKERS WONDERING AROUND THE NEIGHBORHOOD VANDALISING
- People walking to the drug house at 10007 NE 21st St. walk at all hours of the night early morning to get their fix.
- Poor condition and streets lack of lighting, too much brush and trees.
- POOR LIGHTING
- Poor lighting.
- We're aware there are drug users/distributors on our street, but more so, many with untreated mental health issues. Some of our neighbors invite friends to sleep in cars in their driveway, or the front of the house.
- Poor street lighting and it is just not safe anymore
- Poor street lighting on side roads & inconsistent sidewalks as well unsavory individuals in the area
- poorly lit streets downtown rough
- QUALITY OF NEIGHBORS
- RACIAL DISPARTIES HAVE BEEN SHOUTED FROM PASSING CARS
- Recent crime & gun shots
- rising crime
- Road is not maintained and some neighbors are a little strange.
- SEEM TO BE WALKING ALONE,NO IMMEDIATE HELP NEEDED.
- Seems like too many cars parked for amount of homes.
- Senior citizen do not go out at night alone
- Several homes in our neighborhood have extra traffic from some unsavory people.
- shady drug users on the streets
- Sidewalks are not up to par and there are a lot of homeless people about due to a near by shelter
- SKETCHY NEIGHBORHOOD
- Sketchy neighbors
- SLOW POLICE RESPONSE
- some dark areas, not always sidewalks, recent police activity nearby
- SOMETIMES WORRY ABOUT UNKNOWN PERSONS
- Sporadic lighting no sidewalks
- STREET LIGHT NOT BRIGHT ENOUGH FEW PEOPLE WALKING
- STREET LIGHTS NOT WORKING/UNKEMPT HEDGES ON SIDEWALKS
- street lights, homeless
- Streets are dark & live in a transitioning neighborhood
- streets are dark, little activity
- Streets are too dark and cars are speeding
- Streets aren't well lit and high homeless population
- Strong presence of homeless/drug dealing/loitering.
- Suspicious looking cars driving around
- Teenagers in groups out doing things.
- THE GOINGS ON IN PORTLAND WORRY ME/US A LOT!
- the lighting by where I live is not the best because of the big trees that bock the light .
- THE LIGHTING IS VERY POOR.
- The lighting isn't that great & there are sometimes suspicious looking people walking the streets after dark.

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- The news portrays (Columbian, NBC) Vancouver as an unsafe place.
- the unknown homeless
- THE WORLD HAS CHANGED AND YOU CAN'T TRUST ANYONE
- THEFT BREAK-INS
- Thefts along street. Doorbell rang by random person at 2 a.m.
- There are a lot of homeless people in the streets and in the park, a lot of them are not mentally OK and have drug issues. Some will approach you and bother you, others will leave their drug utensils behind and make it very dangerous for kids and adults.
- There are constantly homeless people that are near the freeway onramps/offramps. Know that exists makes me unsure of what my safety level is at night.
- There are criminals and homeless nearby, our residence has been robbed.
- There are homeless living close by.
- There are homeless people downtown
- There are less trees and more people in our neighborhood now. More graffiti on buildings.
- There are no sidewalks for pedestrian safety
- THERE ARE PEOPLE OFTEN USING DRUGS IN THE SAFEWAY PARKING LOT OR BEHIND THE STORE ON 37TH AND MAIN ST
- THERE HAS BEEN AN INFLUX OF HOMELESS/TRANSCIENT DRAWN HERE IN THE PAST YEAR
- There have been stabbings and cars stolen on my street after dark
- There seems to be larger influx of illegal activities around my neighborhood after dark
- To many people who do drugs on the street and scared
- To much gang action in parts of Vancouver
- Too dark and street lights too dim
- Too many break ins streetlights are not always on.
- Too many gang members on the street! Threat!
- Too many homeless & meth heads. We need more police presence & enforcement.
- TOO MANY HOMELESS OR SUSPICIOUS PEOPLE NOT ENOUGH STREET OR TRAIL LIGHTS NO PAY PHONE FOR EMERGENCY
- Too many homeless wandering around and not enough police to enforce laws.
- too many poorly lit streets, 162nd to 164th is horribly unsafe.
- Too many unlawful events in neighborhood.
- TOO MUCH CRIMINAL ACTIVITY AN DRUG USE IN THE COMMUNITY
- TRAFFIC SPEEDS, NOT ENOUGH BRIDGES TO PORTLAND
- traffic, lack of sidewalks on Old Evergreen Hwy
- TRANSIENTS/MINORITIES
- Twice this week someone has walked up on my deck opened the ate and tried to open my door
- Unsavory characters in the neighborhood
- Unsavory come out after dark burglaries and car break ins and car thefts
- USED TO WALK MY DOG AFTER DARK NO MORE
- VICTIMS OF HOMELESS LIVING ON WALKING TRAILS AND ALEYS, SOMETIMES ARGUING YELLING, APPEARING DESPERATE AND A BIT SCARY
- WALKING THRU THE PARK WITH NO LIGHT
-

Q10a. If you answered “Somewhat Unsafe” or “Very Unsafe” to Question 9 or 10, why do you feel unsafe? (cont.)

- WE HAVE A LOT OF POLICE ACTIVITY AND I HAVE CALLED 911 TOO MANY TIMES (ONCE AT NIGHT).
- WE HAVE PETTY CRIME, HOMELESS MENTAL DRUGS
- We see a lot of homeless people in our neighborhood and on our street
- You never know what/who may be lurking around...always best to stay aware. I don't ever see any now patrol in my neighborhood
- YOUNG PEOPLE OUT TOO LATE AT NIGHT
- Young people with guns gangs nottenos vs surenos I've seen them with guns myself

Q11. In general, how well-informed would you say you are about Vancouver City government? Would you say you are...

Q11. How well informed are you about Vancouver City government	Number	Percent
Well informed	69	12.0 %
Somewhat informed	243	42.1 %
Not very informed	226	39.2 %
Don't know	39	6.8 %
Total	577	100.0 %

WITHOUT "DON'T KNOW"

Q11. In general, how well-informed would you say you are about Vancouver City government? Would you say you are... (without "don't know")

Q11. How well informed are you about Vancouver City government	Number	Percent
Well informed	69	12.8 %
Somewhat informed	243	45.2 %
Not very informed	226	42.0 %
Total	538	100.0 %

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? [e.g. City website, The Columbia, City Newsletter, CVTV (City TV channel), City social media (Facebook/Twitter), Neighborhood Association meetings.]

- A combination of all of the above
- All of the above
- CCTV
- CCTV, city social media.
- Channel 12 news TV
- CIT WEBSITE, CITY SOCIAL MEDIA, THE COLUMBIAN
- CITY NEWSLETTER
- City newsletter
- City Newsletter
- City Newsletter
- city newsletter
- City newsletter
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- City newsletter
- City Newsletter and The Columbian
- City Newsletter, CVTV (City TV Channel.
- CITY NEWSLETTER, THE COLUMBIAN
- City newsletter.
- City Newsletter.
- CITY NEWSLETTER/ASSOCIATION MEETINGS
- CITY SOCIAL
- City social media
- City social media
- CITY SOCIAL MEDIA
- City Social Media
- CITY SOCIAL MEDIA
- City social media (Facebook, NextDoor) and the Lincoln Neighborhood newsletter, chatting with neighbors

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- city social media including nextdoor/columbian
- City social media, Facebook and tv news
- CITY SOCIAL MEDIA, THE COLUMBIAN, NEIGHBORHOOD ASSCO MEETINGS
- City social media.
- CITY TV AND CITY WEBSITE
- city tv channel
- CITY TV CHANNEL
- CITY TV CHANNEL
- CITY TV CHANNEL
- City TV channel
- CITY TV CHANNEL, COLUMBIAN, NEIGHBORHOOD ASSO
- City website, The Columbian and Facebook/Twitter
- CITY WEBSITE
- city website
- City Website
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- CITY WEBSITE
- CITY WEBSITE
- City website
- city website
- city website
- city website
- city website
- City website and city social media page. Subscription to the Columbian. Chamber of Commerce meetings
- City website and The Columbian
- City website City social media
- City website, city social media.
- City website, facebook and Neighbors
- City website, Facebook, online pages.
- CITY WEBSITE, FACEBOOK. NEXTDOOR.COM
- City website, neighborhood assoc meetings, social media
- CITY WEBSITE, THE COLUMBIAN
- City website, The Columbian
- CITY WEBSITE, THE COLUMBIAN
- CITY WEBSITE, THE COLUMBIAN
- City website, The Columbian & Neighborhood Assoc Mtgs
- City website, The Columbian, City Newsletter, CVTV (City TV channel), City social media (Facebook/Twitter), Neighborhood Association meetings
- City website, the columbian, city social media
- City website, The Columbian, city social media.

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- CITY WEBSITE, THE COLUMBIAN, NEIGHFORHOOD ASSOC MTGS
- City website, The Columbian.
- City website, The Columbian.
- City websites and social media, news media
- City websites/News websites
- City website and public news outlets
- COLUBIAN
- Columbia, CiVTV & Neighborhood Assoc
- Columbian
- Columbian
- Columbian
- columbian
- Columbian
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- COLUMBIAN

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- Columbian
- Columbian
- Columbian
- Columbian
- Columbian & City website
- Columbian & Facebook
- Columbian & TV
- COLUMBIAN AND CITY WEBSITE
- Columbian and newsletter
- COLUMBIAN NEIGHBORHOOD AND NEWSLETTER.
- Columbian neighborhood assoc mtg
- Columbian newspaper
- COLUMBIAN ON LINE
- COLUMBIAN WEBSITE
- columbian, assoc meetings
- columbian, city social media/facebook/twitter
- Columbian, city website
- COLUMBIAN, CITY WEBSITE
- Columbian, city website, Facebook
- COLUMBIAN, CVTV
- Columbian, CVTV
- COLUMBIAN, FACEBOOK, NEIGHBORS
- COLUMBIAN, FACEBOOK, TWITTER
- COLUMBIAN, NA MTGS, TWITTER
- columbian, neighborhood assoc mtgs
- COLUMBIAN, NEIGHBORHOOD ASSOC MTGS
- Columbian, Neighborhood Assoc. email & next door app
- Columbian, neighborhood association
- Columbian, online
- Columbian, Reddit
- Columbian, social media
- Columbian/Assoc meetings
- columbian/facebook
- Columbian/Facebook/Twitter
- COLUNBIAN, CITY NEWSLETTER
- community, co workers
- COMUNITY
- Cvtv
- CVTV
- CVTV
- CVTV
- CVTV
- CVTV
- CVTV

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- CVTV
- CVTV
- CVTV city social media, I don't get the paper.
- CVTV and The Columbian
- CVTV City social media
- CVTV CITY TV CHAN, NEIGHBORHOOD ASSOC MTGS
- CVTV, City social media.
- CVTV, COLUMBIAN CITY WEBSITE PB-TWITTER
- Direct involvement with city staffed council
- Do not have one.
- Election information
- Email alerts
- E-mail from city.
- E-mail.
- Evening news/radio
- Facebook
- Facebook
- FACEBOOK
- FACEBOOK
- Facebook
- Facebook
- FACEBOOK AND COLUMBIAN
- Facebook City website
- Facebook, community pages.
- facebook, TV news, The columbian
- FACEBOOK, TV, CITY SOCIAL MEDIA
- Facebook.
- FACEBOOK/TWITTER
- Facebook/Twitter & Neighborhood Association Mtgs
- FB, TV, Neighbor
- flyers/mail/newsletter
- Fox 12 Oregon
- FRIENDS
- FROM NEIGHBORHOOD
- GET MOST NEWS FROM ONLINE SOURCES NOT VERY WELL INFORMED.
- GOSSIP
- gossip
- haven't used any of these
- I don't pay too much attention, to be honest. But I find the city's communications in Nextdoor.com to be informative.
- I have no source. I only watch Netflix and I don't attend meetings. I'm also a flight attendant, so I'm only home an average of 2 nights a week.
- I have not done anything to find out about Vancouver.

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- INTENET
- Internet
- Internet and The Columbian
- INTERNET/EVENING NEWS
- LCOAL MEDIA, NEWS, COMPUTER AND TV NEWS
- Local media
- Local media, radio
- LOCAL NEWS
- LOCAL NEWS WEBSITES, NEWSPAPER, WORD OF MOUTH
- local news, and neighborhood newsletters
- Mail
- mail
- mail
- MAIL FLYERS AND NEIGHBORS
- Mailers
- MAILERS
- main line television
- media
- Media
- MEETINGS AND CITY NEWSLETTER
- MOSTLY THE COLUMBIAN
- My clients, I am a hairdresser and I hear a lot!
- NA Meetings
- neighborhood
- NEIGHBORHOOD APP
- Neighborhood Assoc & Columbian
- NEIGHBORHOOD ASSOC MEETINGS
- neighborhood assoc meetings
- NEIGHBORHOOD ASSOC MEETINGS
- neighborhood assoc meetings
- NEIGHBORHOOD ASSOC MTGS
- NEIGHBORHOOD ASSOC. NEXTSOOR.COM NEIGHBORHOOD WEBWSITE POSTINGS, COLUMBIAN ON LIN
- Neighborhood Association
- Neighborhood Association & Facebook
- Neighborhood Association & neighbors.
- Neighborhood Association meetings.
- Neighborhood association, Columbian, website
- NEIGHBORHOOD NEWSLETER, SOCIAL MEDIA, COLUMBIAN
- Neighborhood newsletter
- NEIGHBORHOOD NEWSLETTER
- Neighborhood newsletter, whatever is on local TV.
- Neighborhoods

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- NEIGHBORS NEWS, CITY WEBSITE
- neighbors, Columbian
- neighbors, TV news, The Columbian, Facebook
- News
- News
- NEWS
- NEWS
- News
- News
- news
- NEWS CHANNLE
- NEWS LETTER
- News Letter but I would recommend City Social Media, that can spread the news quickly before even publishing the news.
- News or papers.
- News, which is usually all about Portland
- news, mailers, app
- NEWS/INTERNET
- Newsletter
- Newsletter
- newsletter
- Newsletter
- Newsletter, the Columbian
- newsletters and traditional news media (radio/tv)
- NEWSPAPER
- NEWSPAPER INTERNET AND SOCIAL MEDIA
- Newspaper Social Media
- Newspaper, Facebook
- Newspaper, friends & OPB
- NEWSPAPERS, RADIO, CVTV
- NEXDOOR.COM
- Next Door
- next door and neighborhood assoc
- next door lincoln
- nextdoor
- NextDoor
- NEXTDOOR, CITY WEBSITE, THE COLUMBIAN
- Nextdoor.com & city website, but sometimes also other websites and social media.
- none
- none
- None of the above. It would be great to have a city newsletter delivered.
- North County News
- online

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- ONLINE
- ONLINE
- Online news
- OPB, COLUMBIAN , NEIGHBORHOOD ASSOC MTGS
- People telling me when I drive as taxi driver
- personal connections
- social media
- social media
- Social Media
- social media
- Social media
- Social media
- SOCIAL MEDIA
- Social media
- Social media
- Social media
- SOCIAL MEDIA
- SOCIAL MEDIA
- Social media
- Social media
- social media
- Social media
- social media
- social media
- Social media
- Social media & newsletter
- Social media & The columbian
- SOCIAL MEDIA AND NEWS
- SOCIAL MEDIA AND TV NEWS
- Social Media Neighborhood Association Meetings
- SOCIAL MEDIA ONLINE NEWS
- Social media, if at all.
- social media, News
- social media, Next Door Lapp
- social media, The Columbian
- Social media.
- Social media.
- Social media/family
- Social media-Facebook, Nextdoor.
- Social medial & website
- SOCIAL MEDIAN, COLUMBIA CVTV
- SOCIAL MRDIA
- talking to city council and mayor

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- THE COLUMBIAN AND CITY NEWSLETTER
- The Columbian and CVT.
- The Columbian and KATU
- The Columbian and several online sources like google news
- The Columbian and tv
- The Columbian City newsletter
- THE COLUMBIAN DELIVERY DAILY SOME SOCIAL MEDIA
- The Columbian Neighborhood Assn Mtgs
- THE COLUMBIAN NEIGHBORHOOD ASSOC
- The Columbian Neighborhood Assoc meetings
- THE COLUMBIAN NEIGHBORHOOD ASSOCIATION MEETINGS,CITY SOCIAL MEDIA.
- The Columbian neighborhood meetings and social media
- THE COLUMBIAN NEWSPAPER , CITY WEBSITE
- The Columbian on line & local news
- The Columbian online, CVTV.
- The Columbian or regular local news (Channels 2 & 12).
- The Columbian Social media Neighborhood Assoc Mtgs
- THE COLUMBIAN,
- THE COLUMBIAN, CITY NEWSLETER
- The Columbian, City Newsletter
- THE COLUMBIAN, CITY NEWSLETTER
- THE COLUMBIAN, CITY NEWSLETTER, CVTV, SOCIAL MEDIA
- The Columbian, City Newsletter, Neighborhood Association meetings
- The Columbian, city social media, Neighborhood Association meetings.
- The Columbian, City social media.
- THE COLUMBIAN, CITY SOCIAL, CITY NEWSLETTER
- The Columbian, CVTV
- The Columbian, CVTV, City social media
- THE COLUMBIAN, CVTV, CITY SOCIAL MEDIA, NEXTDOOR. ROTARY
- The Columbian, CVTV, Neighborhood Association.
- The Columbian, CVTV.
- The Columbian, historic society
- THE COLUMBIAN, LCOAL TV
- THE COLUMBIAN, NEIGHBORHOOD ASSOC MTGS
- The Columbian, Neighborhood Association meetings.
- The Columbian, Neighborhood Association meetings.
- The Columbian, Neighborhood Association, and ÆTV.
- THE COLUMBIAN, NEIGHBORHOOD E-LETTER
- The Columbian, neighborhood newsletter, Facebook
- The Columbian, Neighborhood, Nextdoor website.
- THE COLUMBIAN, NEXT DOOR APP
- THE COLUMBIAN, PORTLAND TC NY TIMES
- The Columbian, social media

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- The Columbian, Social media app (Next Door)
- THE COLUMBIAN, WEBSITE
- the columbian, website, word or mouth
- The Columbian, City social media and neighborhood assoc
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
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- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian.
- The Columbian. Neighborhood Association meetings.
- The Columbian. Nextdoor.
- The columbian
- THE INTERNET
- TV
- TV
- TV
- TV
- TV
- TV
- TV
- TV and Facebook
- TV AND PEOPLE
- TV CHANNEL
- TV NEWS
- Tv news
- TV news, Facebook and the Columbian.
- TV, MEDIA, NEIGHBOORHOOD
- Tv, news paper, Internet
- tv/Columbian
- Twitter
- Twitter, Neighborhood Assn & City website
- V.P.D.
- Vancouver's Downtown Association
- , friends
- WBSITE, THE COLUMBIAN
- WEB

Q12. What is your primary source of information for finding out what is going on with Vancouver City government? (cont.)

- Web based news, Oregonian New Paper.
- web, social media, neighborhood association
- Website, Columbian
- Website
- website
- Website
- Website
- website
- Website - City.
- Website & Facebook
- Website & social media
- website and columbian web
- WEBSITE NEXTDOOR
- Website, Columbian
- WEBSITE, COLUMBIAN,
- Website, Columbian, Neighborhood Association
- website, newspaper
- WEBSITE, SOCIAL MEDIA
- Website, CVTV, Newspaper
- When surfing the web
- Word of mouth
- Word of mouth
- Word of mouth

Q13. Please rank the importance of each of the following potential funding priorities for the City of Vancouver using a scale of 1 to 10, where 10 indicates a "Very High Priority" for funding and 1 is a "Very Low Priority."

(N=577)

	Very high priority	9	8	7	6	5	4	3	2	Very low priority	Not provided
Q13a. Maintaining parks & trails	16.3%	16.3%	24.6%	14.0%	10.4%	9.0%	2.3%	1.9%	0.7%	1.0%	3.5%
Q13b. Maintaining public buildings	9.4%	13.3%	25.6%	22.7%	12.7%	7.1%	2.6%	1.6%	0.3%	1.0%	3.6%
Q13c. Providing recreational classes & programs	5.9%	7.3%	16.6%	15.8%	14.4%	15.6%	7.3%	5.9%	3.5%	4.2%	3.6%
Q13d. Maintaining streets & medians	33.8%	24.3%	21.8%	9.9%	3.3%	2.4%	0.9%	0.0%	0.3%	0.5%	2.8%
Q13e. Maintaining sidewalks	26.0%	22.9%	20.1%	13.5%	6.4%	3.5%	2.4%	0.9%	0.2%	1.2%	2.9%
Q13f. Providing police service	60.7%	17.0%	10.1%	2.8%	2.4%	1.6%	0.3%	0.3%	0.7%	1.6%	2.6%
Q13g. Providing fire & emergency medical services	64.1%	14.6%	9.7%	2.4%	1.7%	1.7%	0.2%	0.2%	0.0%	2.8%	2.6%

WITHOUT "NOT PROVIDED"

Q13. Please rank the importance of each of the following potential funding priorities for the City of Vancouver using a scale of 1 to 10, where 10 indicates a "Very High Priority" for funding and 1 is a "Very Low Priority." (without "not provided")

(N=577)

	Very high priority	9	8	7	6	5	4	3	2	Very low priority
Q13a. Maintaining parks & trails	16.9%	16.9%	25.5%	14.5%	10.8%	9.3%	2.3%	2.0%	0.7%	1.1%
Q13b. Maintaining public buildings	9.7%	13.8%	26.6%	23.6%	13.1%	7.4%	2.7%	1.6%	0.4%	1.1%
Q13c. Providing recreational classes & programs	6.1%	7.6%	17.3%	16.4%	14.9%	16.2%	7.6%	6.1%	3.6%	4.3%
Q13d. Maintaining streets & medians	34.8%	25.0%	22.5%	10.2%	3.4%	2.5%	0.9%	0.0%	0.4%	0.5%
Q13e. Maintaining sidewalks	26.8%	23.6%	20.7%	13.9%	6.6%	3.6%	2.5%	0.9%	0.2%	1.3%
Q13f. Providing police service	62.3%	17.4%	10.3%	2.8%	2.5%	1.6%	0.4%	0.4%	0.7%	1.6%
Q13g. Providing fire & emergency medical services	65.8%	14.9%	10.0%	2.5%	1.8%	1.8%	0.2%	0.2%	0.0%	2.8%

Q14. Over time, current City revenues will not keep pace with the rate of inflation, population growth, or the increasing demand for City services. Without increasing revenues, the City of Vancouver will have to reduce the services it provides. Knowing this, please indicate how much you would support each of the following ways to raise revenues using a scale of 1 to 4, where 4 is "Strongly Support" and 1 is "Strongly Oppose."

(N=577)

	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	Not provided
Q14a. Property tax	11.1%	34.0%	21.0%	25.1%	8.8%
Q14b. Sales tax	15.4%	39.2%	19.4%	17.3%	8.7%
Q14c. Business tax	26.7%	36.0%	16.3%	13.0%	8.0%
Q14d. A combination of two or more of above	32.4%	34.0%	11.3%	12.1%	10.2%

WITHOUT "DON'T KNOW"

Q14. Over time, current City revenues will not keep pace with the rate of inflation, population growth, or the increasing demand for City services. Without increasing revenues, the City of Vancouver will have to reduce the services it provides. Knowing this, please indicate how much you would support each of the following ways to raise revenues using a scale of 1 to 4, where 4 is "Strongly Support" and 1 is "Strongly Oppose." (without "not provided")

(N=577)

	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose
Q14a. Property tax	12.2%	37.3%	23.0%	27.6%
Q14b. Sales tax	16.9%	42.9%	21.3%	19.0%
Q14c. Business tax	29.0%	39.2%	17.7%	14.1%
Q14d. A combination of two or more of above	36.1%	37.8%	12.5%	13.5%

Q15. Are there any topics we did not cover that are important to you?

- ACCESS ACROSS THE COLUMBIAN RIVER
- Addressing the increased cost of housing and the lack of middle-income jobs on this side of the river. Vancouver needs to attract more employers that can afford to pay a living wage.
- Advertise Vancouver.
- AESTHETICS OWE CRITICAL TO BEING ATTRACTIVE TO POTENTIAL EMPLOYERS AND RESIDENTS, STREET MEDIANS NEED ATTENTION, MORE EMPHASIS ON WALKABLE NEIGHBORHOODS WITH SERVICES STORES ETC WITHIN WALKING DISTANCE
- Affordable housing
- AFFORDABLE HOUSING
- AFFORDABLE HOUSING AND HOMELESSNESS.
- arts and culture venues
- As companies raise revenues by different ways why can't city of Vancouver do the same? Make the City a revenue question
- AS POPULATION INCREASED THE MONTY TO CITY INCREASES NO NEW TAXES
- AS POPULATION INCREASED YO HAVE A LARGER TAX BASE TO SUPPORT NECESSARY THE CITY NEEDS TO LOOK AT EXPENSE CONTROL AND NOT INCREASING SERVICE REVENUE GENERATUION
- Attracting more business and services since we need to compete with Portland where they don't have Sales tax but we can attract businesses since we don't have Income tax.
- Bridge
- BRIDGE ACROSS THE COLUMBIA RIVER
- BRIDGES OVER COLUMBIA RIVER VITAL FOR INTERSTATE COMMERCE
- BRINGING LIGHT RAIL, PORTLAND METROS ROLE IN CONTROL OF LIGHT RAIL IN VANCOUVER
- BUILD ANOTHER BRIDGE INTO OREGON
- BUILDER FEES TO SUPPORT INFRASTRUCTURE THAT WILL BE IMPACTED BY SO MUCH DEVELOPMENT DOING ON PORTLAN COMMUTERS
- building codes, business in residential area
- BUILDING LOW INCOME HOUSING, JOBS
- City approves housing development without adequate road improvement.
- CITY IS NOT PROVIDING ITS FAIR SHARE OF FUNDING TO HOMELESS SERVICES THROUGH GENERAL FUND. COV NEEDS TO PLAN FOR THE FUTURE WITH PARKING KNEE JERK REACTIVE POLICIES ARE INEFFECTIVE AND COMPOUNDS PARKING ISSUES IN DOWNTOWN
- CITY NEEDS UPGRADE LANDSCAPE MAINTENANCE IN PUBLIC AREAS AND ALONG MAIN STREETS.
- City traffic engineers are terrible. Need more left turn yellow arrows. 192nd & 20th intersection are terrible
- CODE ENFORCEMENT AND NARCOTICS OPERATIONS NEED MORE MONEY AND STAFF
- Columbia river crossing, light rail
- CONDITION OF STREETS ON THE WEST SIDE OF VANCOUVER
- continue to fund and support education
- CORRUPTION WE ARE SEEING IN FEDERAL GOV'T AND IT IS THE PEOPLE NOT THE SYSTEM OF GOVERNMENT.
- C-Tran wasting money on the vine. No increased (bus use)traffic but more service??
- cut back on so many buses, why do we need 50 seats on the vine

Q15. Are there any topics we did not cover that are important to you? (cont.)

- CUT EXPDENDITURES, DO NOT RAISE REVENUE, CURT SOCIAL PROGRAMS. STICK TO BASIC SERVICES
- DO NOT LET MAX COME ACROSS THE RIVER AND NOT TOLLS TO PAY FOR THE BRIDGE
- DO NOT TAX THE ELDERLY OUT OF THEIR HOMES
- Downtown/Uptown parking
- During rain there are areas that do not manage high water 117th/SR503 causing dangerous driving conditions
- EDUCATION
- EDUCATION
- EDUCATION OF YOUTH
- Education.
- ELIMINATE HOMELESS CAMPING AND PANHANDLERS.
- FIX THE POTHOLE DOWNTOWN GROCERY STORE
- GET B&O TAX BACK
- Get creative. Do something more than raise taxes! Garbage along road (is) horrible dirty state. Put in bottle recycling.
- GOES GOVT WASTE MONEY?
- Has about thinking of ways other than increasing taxes.
- Historically, Washingtonians have never been interested in a sales tax. We are interested in upper level management salary/benefit reductions.
- Homeless in our parks and on our streets
- HOMELESS ISSUES, RENTAL INCREASES
- Homeless people and illegals. Too much socialism.
- HOMELESS POLICIES, STREET PANHANDLERS
- Homeless population in downtown Vancouver
- Homeless population.
- HOMELESS PROBLEM
- HOMELESS, AFFORDABLE HOUSING/RENT
- HOMELESS, LOITTERING, PAN HANDLING
- HOMELESS/STREET PEOPLE
- Homelessness in pockets of the city is increasing much of which seems to be due to mental health issues and parking.
- Homelessness, affordable housing and arts
- Homelessness. Animal neglect. Maintenance of city land, for example Mill Plain between Brandt & Grand.
- HOMELESSNESS-NEEDED AFFORDABLE HOUSING. VANCOUVER IS DOING A GOOD JOB,JOBS RECENTLY BUILDING UNDERWAY DOWNTOWN.
- Housing, jobs [non - retail], family support services [reasonable daycare prices], I-5 bridge
- How are you reporting on the results of this survey?
- How money is being spent
- HOW MUCH THE CITY SPEND ON WHAT SERVICES
- How to replace the corrupt city government.
- I would just like to re-emphasize the importance of preserving green spaces and trees in this city. It's starting to look like Southern California here, with strip malls, stucco, and stoplights everywhere. Vancouver is losing the small town appeal it once had.

Q15. Are there any topics we did not cover that are important to you? (cont.)

- I-5 BRIDGE AND OIL/COAL TRAINS
- I-5 congestion and homeless help
- I-5 TRAFFIC CONGESTION ESPECIALLY LIGHTRAIL CONNECTIONS TOPDX
- IF ALL IN Q14 (1-4) IS TRUE THAN GIVING LARGE RAISE LIKE THE CITY MANAGER RECEIVES IS APOOR USE OF TAXPAYERS MONEY
- IF EVERYONE PAYS THE SAME PERCENTAGE NO ONE PAYS MORE THAN ANYONE ELSE.
- Improve Pearson Field
- IMPROVED TRANSPORTATION PLANS TO/FROM PORTLAND
- INSTEAD OF TAXING MO RE, RECOVER REVENUE LOST BY WASHINGTON RESIDENTS USING OREGON LICENSE AND SALES TAX AND NOT REGISTERING THEIR VEHICLE WHEN MOVE HERE
- INTERSTATE BRIDGE, WATERFRONT EXPANSION
- It makes sense that with a growing population to serve - there are more demands on city services. What does not make sense is that with a growing population there is now a larger tax base and more tax revenue from this larger base. Why as an overall percentage of economic activity in Vancouver does the local government need a larger piece of this proverbial pie when the services per capita are not going to go up?
- LAWS ENFORCING ALL STORES TO PROVIDE ELECTRIC CARTS FOR THE DISABLED.
- Licensing and insurance on vehicles in Vancouver outrageous!!!!!! Sold our truck for this reason.
- Litter, junk cars, neighborhood dogs running the streets alone, homeless people trashing / defecating in the park
- LOSS OF VIEW NOT LETTING TREES BE TRIMMED
- Lower cost of officials
- Lower property and sale tax.
- LOWERING RENT ON APTS/HOMES AND INCREASING PAY
- Maintaining the sidewalks on 136/137th Ave from 18th St to 4th street. They need to be edged and all the brambles and shrubs cut way back and that fire hydrant south of 9th needs to be permanently fixed. The sidewalks need to be ADA for ALL to walk and pass without endangerment.
- MAINTENANCE OF APT THEY GO UP IN PRICE BECAUSE AREAS EVEN WHEN IN BAD SHAPE JUST BECAUSE OF LOCAITON NOT RIGHT
- manage the money Vancouver has in a better way then putting in bike lane McCarthy Blvd.
- MIDDLE CLASS SUFFER, WE CAN'T SAVE MONEY BECAUSE YOU ARE SELFISH AND TAKE IT ALL
- More bike lanes please
- More effective use of budget. Example, they painted new lines on our street and then paved over them and had to paint again. Within weeks. If you need more revenue hire more police and start enforcing our traffic laws.
- More free services for mental health
- MOVING OUR HOMELESS TO SHELTERS WITH SERVICES
- my hope is for the City to provide a compost service or information on an alternative option
- Need improvement on how tax money is spent
- NEED TO SOLVE THE HOMELESS ISSUE FIX IT AND REMOVE THE CAMPING ORDINANCE
- NO ANTI GUN REGULATIONS
- No oil terminal
- not competing with Portland for cultural children's programs
- not that I can think of

Q15. Are there any topics we did not cover that are important to you? (cont.)

- OUR OPINION ABOUT BRINGING OIL PORT TO OUR BEAUTIFUL CITY.
- Overpopulating, too many apartments! Schools flooding! Traffic!
- people dumping garbage
- Plan to alleviate traffic in the I5 corridor south of LaCenter all the way through to Portland. Traffic is a nightmare.
- Please build more bridges over Columbia River (from Vancouver to Portland), or make more lines going each way. Too much traffic on those bridges
- Police presence abandoned homes in 4th Plain Village
- POOR PLANNING ON BUS STOPS, INTERFERE WITH TRAFFIC
- Potholes.
- Price gouging for rentals.
- property taxes going up with no upgrades
- Provide jobs for homeless, not hand outs, hand-up not hand-outs. The city is sending the wrong message, just look at Portland's problems.
- QUESTION 14 IS WHAT THE SURVEY IS REALLY ABOUT, THE CITY ALWAYS PERSUADES THEM RAISE TAXES
- Questions 14, it's time the City stops being a Charity and starts putting ALL funding to the Basic Services it MUST provide. We'd have more than enough money. Start attracting employers with Family Wage jobs, stop taxing and feeing the citizens into homelessness. Stop supporting lucrative Union Contracts.
- You have given away so many tax breaks to developer's and they are the ones who get rich off the backs of the taxpayers. I know of employers who stay under certain number of employees to avoid the higher Head Tax, you are stunting jobs.
- Stop covering things that Churches and Charities should be covering, that's their job not the Cities!
- Quit allowing so many people to move to Vancouver via apartments, the roads and traffic can not handle the increase. It is only lining the pockets of greedy developers and severely lowing the quality of life for established residents. Very upsetting to see so much out of control growth put a strain on OUR resources...
- Quit annexing more land
- Reduce cost get rid of union to lower labor cost
- reduce cost to run city
- RELATIONSHIP TO PORTLAND OR
- Removal of snow & ice in east Vancouver.
- Rent and housing cost and income even with two people working cannot afford it. Cost is way too high, especially compared to other cities our size. You will start losing people. Stop building more things like apartments, businesses. We cannot even utilize what we have! Be efficient and use what we already have and stop raising the prices.
- Rent is too high and not much in rental
- RISING RENT CONTROL
- Safety, morals, and ethics.
- Salaries and other expense management
- schools
- SIGNAGE SPECIFICALLY THE PROLIFERATION AND EYESORE POLITICAL SIGNS
- SOCIAL JUSTICE ISSUE, ARE ALL NEIGHBORHOOD RECEIVING EQUAL TREATMENT AND SERVICES

Q15. Are there any topics we did not cover that are important to you? (cont.)

- SOLAR AND OTHER RENEWABLE ENERGY SOURCES FOR OUR GROWING RESIDENCY AND BUSINESS POPULATION. STRINGENT CLEAN AIR/WATER REQUIREMENTS FOR ANY INDUSTRY INCLUDING
- some things do not need to be the city's responsibility
- Start drug testing for public assistance
- Start enforcing city codes better.
- STOP BUILDING SO MANY APT/CONDOS
- STOP THE TAXES AND RAISES FOR CITY COUNCIL
- streamlining expenses at govt level or best practices. Its a great place to live if you have the means. We are becoming a toll of two cities
- STRONGER LEGAL PENALTIES FOR SALES TAX CHEATS WITH OREGON DRIVERS LISCENSED
- Tax new development, cap taxes, no inflation
- Taxes increase more & faster than my income.
- THANK YOU FOR TRYING TO ACTIVELY DEAL WITH HOMELESS AND LOW INCOME HOUSING CRISIS..NOW MORE MENTAL HEALTH SUPPORT
- The bridge and infrastructure!
- THE BRIDGE FIX IT
- The city does not miss opportunities to tax the citizens. Property taxes have increased at an alarming rate.
- The city needs to avoid becoming a destination for the homeless like Portland has. Being downtown after dark already feels unsafe because of all the belligerent transients stumbling around on the sidewalks.
- THE CITY NEEDS TO DO MORE TO ATTRACT GREEN BUSINESS AND NOT LOOK TO SHORT SIGHTED AND STUPID SOLUTIONS LIKE THE OIL TERMINAL
- The demographics of Vancouver are so diverse. I think there needs to be more effort to unite the entire city. I am certain that those who live at Fishers Landing could care less about those living in Orchards and those in Orchards probably resent those in Fishers Landing. It seems like a city divided between the Haves and the Have-Nots. There are some very poor and challenged living areas but there are also areas that house people with expensive lives. How can you bring them all together to have the same pride in the same city? Good luck with that. These are challenging times.
- THE HOMELESS ISSUE, NO LONG FEEL SAFE WALKING DOWNTOWN AND THE CAMPS AND GARBAGE LEFT BEHIND BY PEOPLE IS APPALLING
- The parking in my neighborhood.
- The Vancouver Police should have a Youth Explorers program like the sheriff's office. Instead of focusing on recruiting officers from outside the community we should be developing the youth of our community to become future officers who know our community and can make meaningful connections with our citizens.
- There are not a lot of parks in Vancouver compared to Portland. Is there plan to build more parks? Many streets have weed and grass growing in an uncontrollable fashion. Any plan to clean up and maintain? Also, why do some streets have fire lane marking around the blocks when other same dimension streets do not? That is causing a lot of problems in term of parking.
- THIS STATEMENT DOESN'T MAKE SENSE, GROWTH OF VANCOUVER SHOULD COVER RAISING COST MANY NEW PEOPLE AND BUSINESS MEAN MORE TAX DOLLARS
- TOO MANY PEOPLE MOVING HERE, CONGESTIONS, TOO MUCH WASTE IN CITY GOVERNMENT WE ARE SPENDING TO O MUCH ON LOW INCOME FOLKS
- TOO MUCH MONEY SPENT ON HOMELESS HOUSING
- Traffic

Q15. Are there any topics we did not cover that are important to you? (cont.)

- Traffic congestion as it relates to the I-5 bridge.
- traffic flow
- Traffic light replaced by a blinking red light not safe for a five stop
- Unsatisfactory street cleaning
- vagrants, panhandling
- Vancouver and/or Clark County need to pass a law banning panhandling. It seems that half of the homeless problem may be attributed to people that simply find it easier to beg than to work. Banning panhandling and providing penalties for those that do will help alleviate some of the homeless issues and allow for help for those that truly need it. There is also an issue with outdated political and solicitation poster all over the city. Once a political event is over, all candidates should be required to remove all advertising. Failure to do so should carry penalties or fines. The same is true for business solicitation.
- VANCOUVER GOVT NEEDS TO BE MORE PROACTIVE PLANNING AROUND TRANSPORTATION INDUSTRY WITH C TRAN AND TRIMET, WE NEED SIDEWALKS ON LINCOLN AVE BUS SYSTEM THAT RUNS MORE THAN ONCE AN HOUR AND ON SUNDAYS`
- Vancouver needs jobs so i-5 is usable again
- Vancouver should get 100% of its government power from renewable sources and should strive to promote being a leader in renewable energy. It will save the city a lot of money.
- Water quality & police priorities are wrong
- Waterfront and public schools
- We have requested speed bumps to slow cars down and no help as of yet
- We moved to Washington a couple of years ago, after we both retired. I've noticed a surprising lack of restroom availability on the routes that I walk frequently: the Waterfront Renaissance Trail and Officers' Row. Not a huge issue I understand, but it's important to me, more important as I pile on the years. --
Thanks
- WE NATIVES ARE OPPOSED TO THE FACT THAT TOO MANY PEOPLE FROM ELSEWHERE ARE MOVING INTO THE ARA
- While the overall growth and expansion of Vancouver is concerning, some neighborhoods in Vancouver are quite good like the Lincoln neighborhood.
- If I could make one recommendation for the growth of Vancouver it would be to limit large suburban growth without urban centers that feature small, local businesses instead of large chains that seem to be occurring primarily in strip malls. You cannot expect to have people want to stay in a town where the growth is centered around large chain businesses. Given the choice between driving 15 minutes to a large Vancouver strip mall to eat or to Portland, the answer seems obvious. Use the success of Portland's urban neighborhoods as an example and create areas that people will want to live, play, eat, drink, and work in and you will create a wonderful city!
- WHY ARE REVENUES NOT KEEPING UP WITH INFLATION AND POPULATION GROWTH?
- Why is the alternative to raise taxes how about better usage of what is already received
- Why is there still a flooding problem at NE 117th Ave.? Also at NE 162nd Ave. just south of NE 18th St. both in Vancouver? Can't a vacuum truck unclog the drain? With all the technology we possess in this day and age, I don't understand why these two areas are still flooding, and the best the city can do is put up a sign that says water of road, and so far this year nobody has unfolded those signs to warn motorists!
- WISHFULLY, I WOULD LIKE PUBLIC FLOWERBEDS, SIDEWALKS EAST VANCOUVER NEEDED
- WOULD LIKE TO SEE PUBLIC BUS LANES ON CITY STREETS JUST FOR BUSES, WE NEED MORE BIKE LANES

Q15. Are there any topics we did not cover that are important to you? (cont.)

- Yes, I think instead of new projects the existing infrastructure needs to be maintained before it falls apart. And the dumping problem. I think there should be surveillance cameras in high dumping and high littering areas. People need to get the crap fined out of them for littering and dumping. That would generate revenue and save the city more on clean up of illegal dumping. Also speeding through neighborhoods.
- You did not give an option to prioritize services for those in need. I believe the manner in which a city cares for its citizens is more important than parks and events. What good are any of those things to the several thousand homeless/doubled up individuals and families who aren't even provided easily accessible basic services? If you're concerned about the livability of our city, that should apply to every single citizen, not just those with homes and money...it should be livable for everyone.
- YOU RAISED OUT TAXES DURING RECESSION LOWER VALUES AND SPENT IT ALL
- YOU SAY WITH POPULATION GROWTH THE NEED TO INCREASE REVENUE, ALL THE BLDG YOU SHOULD BE BRINING IN MORE PROPERTY AND SALES TAX
- ZONING FOR APARTMENTS

Q16. Your gender:

<u>Q16. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	281	48.7 %
Female	291	50.4 %
Prefer not to say	5	0.9 %
Total	577	100.0 %

Q16. Your gender: (without "prefer not to say")

<u>Q16. Your gender</u>	<u>Number</u>	<u>Percent</u>
Male	281	49.1 %
Female	291	50.9 %
Total	572	100.0 %

Q17. Which the following best describes your current employment status?

<u>Q17. Your current employment status</u>	<u>Number</u>	<u>Percent</u>
Self-employed/Business owner	80	13.9 %
Employed in public sector (e.g. government, education)	82	14.2 %
Employed in private business	198	34.3 %
Employed at a nonprofit	36	6.2 %
Retired	152	26.3 %
Not working	26	4.5 %
Not provided	3	0.5 %
Total	577	100.0 %

WITHOUT "NOT PROVIDED"**Q17. Which the following best describes your current employment status? (without "not provided")**

<u>Q17. Your current employment status</u>	<u>Number</u>	<u>Percent</u>
Self-employed/Business owner	80	13.9 %
Employed in public sector (e.g. government, education)	82	14.3 %
Employed in private business	198	34.5 %
Employed at a nonprofit	36	6.3 %
Retired	152	26.5 %
Not working	26	4.5 %
Total	574	100.0 %

Q18. Which of the following best describes your household?

Q18. What best describes your household?	Number	Percent
Single, no children at home	107	18.5 %
Single with children at home	23	4.0 %
Couple, no children at home	234	40.6 %
Couple with children at home	138	23.9 %
Multi-generation household (e.g. grandparents, parents, children)	46	8.0 %
One or more roommates in household	17	2.9 %
Other	9	1.6 %
Not provided	3	0.5 %
Total	577	100.0 %

WITHOUT "NOT PROVIDED"**Q18. Which of the following best describes your household? (without "not provided")**

Q18. What best describes your household?	Number	Percent
Single, no children at home	107	18.6 %
Single with children at home	23	4.0 %
Couple, no children at home	234	40.8 %
Couple with children at home	138	24.0 %
Multi-generation household (e.g. grandparents, parents, children)	46	8.0 %
One or more roommates in household	17	3.0 %
Other	9	1.6 %
Total	574	100.0 %

Q18. Other

Q18. Other	Number	Percent
SINGLE SENIOR	1	12.5 %
ADULT CHILD LIVING IN MY HOME	1	12.5 %
SINGLE HAVE TO TAKE CARE OF AN ELDERLY PARENT	1	12.5 %
Widow	1	12.5 %
ONE AT HOME OTHER IN LONG TERM CARE HOME	1	12.5 %
2 ROOMMATES IN HOUSEHOLD WITH CHILD	1	12.5 %
SEPARATED WITH CHILDREN	1	12.5 %
Widow w/adult child at home	1	12.5 %
Total	8	100.0 %

Q19. Which of the following best describes your race or ethnic background?

<u>Q19. Your race or ethnic background</u>	<u>Number</u>	<u>Percent</u>
African American/Black	19	3.3 %
Asian or Pacific Islander	47	8.1 %
Native American/Indian	8	1.4 %
Caucasian/White	464	80.4 %
Hispanic/Latino	64	11.1 %
Other	14	2.4 %
Total	616	

Q19. Other

<u>Q19. Other</u>	<u>Number</u>	<u>Percent</u>
Mixed race	4	44.4 %
Scottish & American	1	11.1 %
Hispanic Caucasian	1	11.1 %
SAMOAN	1	11.1 %
ITALIAN	1	11.1 %
MEDITERRANEAN	1	11.1 %
Total	9	100.0 %

Q20. Do you own or rent your current residence?

<u>Q20. Do you own or rent your current residence?</u>	<u>Number</u>	<u>Percent</u>
Own	378	65.5 %
Rent	190	32.9 %
Other	6	1.0 %
Not provided	3	0.5 %
Total	577	100.0 %

WITHOUT "NOT PROVIDED"**Q20. Do you own or rent your current residence? (without "not provided")**

<u>Q20. Do you own or rent your current residence?</u>	<u>Number</u>	<u>Percent</u>
Own	378	65.9 %
Rent	190	33.1 %
Other	6	1.0 %
Total	574	100.0 %

Q21. What is the zip code where you reside?

<u>Q21. What is the zip code where you reside?</u>	<u>Number</u>	<u>Percent</u>
98660	59	10.2 %
98661	77	13.3 %
98662	21	3.6 %
98663	67	11.6 %
98664	94	16.3 %
98665	2	0.3 %
98682	68	11.8 %
98683	114	19.8 %
98684	72	12.5 %
98685	2	0.3 %
Not provided	1	0.2 %
Total	577	100.0 %

Q22. Which of the following best describes your age?

<u>Q22. Your age</u>	<u>Number</u>	<u>Percent</u>
Under 20	6	1.0 %
20-29	101	17.5 %
30-44	134	23.2 %
45-59	144	25.0 %
60-74	116	20.1 %
74+	66	11.4 %
Not provided	10	1.7 %
Total	577	100.0 %

WITHOUT "NOT PROVIDED"**Q22. Which of the following best describes your age? (without "not provided")**

<u>Q22. Your age</u>	<u>Number</u>	<u>Percent</u>
Under 20	6	1.1 %
20-29	101	17.8 %
30-44	134	23.6 %
45-59	144	25.4 %
60-74	116	20.5 %
74+	66	11.6 %
Total	567	100.0 %

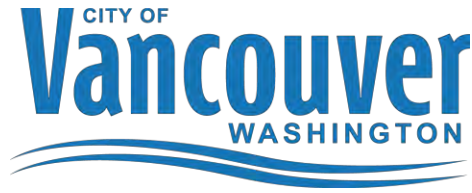
Q23. Which category best describes your approximate annual household income, before taxes?

Q23. Your approximate annual household income before taxes	Number	Percent
Less than \$20K	25	4.3 %
\$20K to \$34,999	62	10.7 %
\$35K to \$74,999	215	37.3 %
\$75K to \$149,999	170	29.5 %
\$150K+	54	9.4 %
Don't know/NA	51	8.8 %
Total	577	100.0 %

WITHOUT "DON'T KNOW/NA"**Q23. Which category best describes your approximate annual household income, before taxes? (without "don't know/NA")**

Q23. Your approximate annual household income before taxes	Number	Percent
Less than \$20K	25	4.8 %
\$20K to \$34,999	62	11.8 %
\$35K to \$74,999	215	40.9 %
\$75K to \$149,999	170	32.3 %
\$150K+	54	10.3 %
Total	526	100.0 %

Section 5:
Survey Instrument



October 2017

Dear City of Vancouver Resident,

Your household has been randomly selected to participate in the 2017 City of Vancouver community survey. The City of Vancouver contracted with ETC Institute, a national market research firm that specializes in surveys for local governments, to conduct this survey. For more information on ETC Institute, please visit their website at: www.etcinstitute.com.

Every two years, City of Vancouver residents are invited to share their views to generate a statistically accurate sample of overall community viewpoints and we look forward to hearing your opinions and feedback on City programs and services.

The enclosed short survey should take around 10 minutes to complete. Responses are strictly confidential and anonymous; the City will only receive overall results from the research firm. **Please return your completed survey within the next seven days using the enclosed postage-paid envelope or, if you prefer, you can take this survey online at: www.2017VancouverSurvey.org.**

If you have questions about this survey, please email the City of Vancouver at: citycommunitysurvey@cityofvancouver.us.

Your feedback is very important! Thank you for taking the time to share your thoughts with us.



2017 City of Vancouver Community Survey

Your household has been randomly selected to receive this survey and we look forward to hearing your opinions and feedback on City programs and services. Within the next few days, please answer the below questions and return the completed survey in the enclosed postage-paid envelope addressed to: ETC Institute, 725 West Frontier Circle, Olathe, KS 66061. You may also complete this survey on-line by going to www.2017VancouverSurvey.org. Your responses will remain anonymous. If you have questions, please email us at: citycommunitysurvey@cityofvancouver.us. Your feedback is very important! Thank you for taking the time to share your thoughts with us.

1. How long have you lived in Vancouver?

- (1) Less than 1 year (3) 6-10 years (5) Over 25 years
 (2) 1-5 years (4) 11-25 years

2. How would you rate Vancouver as a place to live? Would you say it is...

- (5) Excellent (3) Satisfactory (1) Poor
 (4) Very Good (2) Fair (9) Don't Know

3. What do you like best about living in Vancouver? [Check up to THREE.]

- | | |
|---|---|
| <input type="checkbox"/> (01) Social offerings (events, restaurants, things to do)
<input type="checkbox"/> (02) Openness (welcoming of others)
<input type="checkbox"/> (03) Aesthetics (attractiveness of buildings, streets, etc.)
<input type="checkbox"/> (04) Education
<input type="checkbox"/> (05) Basic services
<input type="checkbox"/> (06) Sense of community
<input type="checkbox"/> (07) Economy | <input type="checkbox"/> (08) Safety
<input type="checkbox"/> (09) Social Capital (the networks of people living together in the community)
<input type="checkbox"/> (10) Civic involvement (citizens working together to make a difference in the community)
<input type="checkbox"/> (11) Leadership
<input type="checkbox"/> (12) Recreational opportunities |
|---|---|

4. When you think about the way things are going in Vancouver what, if anything, concerns you?

5. Please rate how you think Vancouver City government is doing in each of the following areas.

How would you rate the job the City does...	Excellent	Good	Fair	Poor
1. Managing the public's money	4	3	2	1
2. Keeping citizens informed	4	3	2	1
3. Delivering services efficiently	4	3	2	1
4. Focusing on the priorities that matter most to residents	4	3	2	1
5. Overall	4	3	2	1

6. Please rate how important each of the following services and functions provided by the City is to you and your household using a scale of 1 to 5, where 5 means "Extremely Important" and 1 means "Not at All Important".

How important is...	Extremely Important	Important	Neutral	Less Important	Not at All Important
01. Managing traffic flow	5	4	3	2	1
02. Maintaining streets	5	4	3	2	1
03. Parks maintenance	5	4	3	2	1
04. Recreation classes & programs	5	4	3	2	1
05. Fire & emergency medical services	5	4	3	2	1
06. Police services	5	4	3	2	1
07. Support for neighborhoods	5	4	3	2	1
08. Attracting and keeping businesses in Vancouver	5	4	3	2	1
09. Pedestrian safety	5	4	3	2	1
10. Planning for transportation options (bike, pedestrian, auto)	5	4	3	2	1
11. Support for arts & culture	5	4	3	2	1
12. Community events	5	4	3	2	1
13. Zoning and Land Use	5	4	3	2	1
14. Enforcing city codes related to property maintenance	5	4	3	2	1
15. Recycling and garbage collection	5	4	3	2	1
16. Protecting our natural environment	5	4	3	2	1
17. Services for people in need	5	4	3	2	1

7. Please rate how well you think the City is doing in each of the following areas using a scale of 5 to 1, where 5 means "Excellent" and 1 means "Failing".

	Excellent	Above Average	Average	Below Average	Failing
01. Managing traffic flow	5	4	3	2	1
02. Maintaining streets	5	4	3	2	1
03. Parks maintenance	5	4	3	2	1
04. Recreation classes & programs	5	4	3	2	1
05. Fire & emergency medical services	5	4	3	2	1
06. Police services	5	4	3	2	1
07. Support for neighborhoods	5	4	3	2	1
08. Attracting and keeping businesses in Vancouver	5	4	3	2	1
09. Pedestrian safety	5	4	3	2	1
10. Planning for transportation options (bike, pedestrian, auto)	5	4	3	2	1
11. Support for arts & culture	5	4	3	2	1
12. Community events	5	4	3	2	1
13. Zoning and Land Use	5	4	3	2	1
14. Enforcing city codes related to property maintenance	5	4	3	2	1
15. Recycling and garbage collection	5	4	3	2	1
16. Protecting our natural environment	5	4	3	2	1
17. Services for people in need	5	4	3	2	1

8. Please indicate about how many times you have done each of the following things in the past 12 months.

		More than 24 times	13-24 times	3-12 times	1-2 times	Never
1.	Visited downtown Vancouver	5	4	3	2	1
2.	Attended a City Council meeting	5	4	3	2	1
3.	Watched a City Council meeting on CVTV	5	4	3	2	1
4.	Visited any neighborhood park	5	4	3	2	1
5.	Walked or biked on a trail	5	4	3	2	1
6.	Participated in a program or class at Marshall or Firstenburg Recreation Center	5	4	3	2	1
7.	Commuted to work by bicycle	5	4	3	2	1

9. In general, how safe do you feel walking alone in your neighborhood during the DAY?

(4) Very Safe
 (2) Somewhat Unsafe
 (9) Don't Know
 (3) Safe
 (1) Very Unsafe

10. In general, how safe do you feel walking alone in your neighborhood AFTER DARK?

(4) Very Safe
 (2) Somewhat Unsafe
 (9) Don't Know
 (3) Safe
 (1) Very Unsafe

10a. If you answered "Somewhat Unsafe" or "Very Unsafe" to Question 9 or 10, why do you feel unsafe?

11. In general, how well-informed would you say you are about Vancouver City government? Would you say you are...

(3) Well Informed
 (2) Somewhat Informed
 (1) Not Very Informed
 (9) Don't Know

12. What is your primary source of information for finding out what is going on with Vancouver City government? [e.g. City website, The Columbian, City Newsletter, CVTV (City TV channel), City social media (Facebook/Twitter), Neighborhood Association meetings.]

13. Please rank the importance of each of the following potential funding priorities for the City of Vancouver using a scale of 1 to 10, where 10 indicates a "Very High Priority" for funding and 1 is a "Very Low Priority".

	Very High Priority										Very Low Priority										
1.	Maintaining parks and trails	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
2.	Maintaining public buildings	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
3.	Providing recreational classes and programs	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
4.	Maintaining streets and medians	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
5.	Maintaining sidewalks	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
6.	Providing police service	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1
7.	Providing fire and emergency medical services	10	9	8	7	6	5	4	3	2	1	10	9	8	7	6	5	4	3	2	1

14. Over time, current City revenues will not keep pace with the rate of inflation, population growth, or the increasing demand for City services. Without increasing revenues, the City of Vancouver will have to reduce the services it provides. Knowing this, please indicate how much you would support each of the following ways to raise revenues using a scale of 1 to 4, where 4 is "Strongly Support" and 1 is "Strongly Oppose".

		Strongly Support	Somewhat Support	Somewhat Oppose	Strongly Oppose
1.	Property tax	4	3	2	1
2.	Sales tax	4	3	2	1
3.	Business tax	4	3	2	1
4.	A combination of two or more of the above	4	3	2	1

15. Are there any topics we did not cover that are important to you?

Demographics *The following questions are included to help us know how well our survey represents Vancouver residents.*

16. Your gender:

- (1) Male
 (2) Female
 (3) Other
 (9) Prefer not to say

17. Which the following best describes your current employment status?

- (1) Self-employed/Business owner
 (4) Employed at a nonprofit
 (2) Employed in the public sector (e.g. government, education)
 (5) Retired
 (3) Employed in private business
 (6) Not working

18. Which of the following best describes your household?

- (1) Single, no children at home
 (5) Multi-generation household (e.g. grandparents, parents, children)
 (2) Single with children at home
 (6) One or more roommates in household
 (3) Couple, no children at home
 (7) Other: _____
 (4) Couple with children at home

19. Which of the following best describes your race or ethnic background?

- (1) African American/Black
 (3) Native American/Indian
 (5) Hispanic/Latino
 (2) Asian or Pacific Islander
 (4) Caucasian/White
 (6) Other: _____



20. **Do you own or rent your current residence?** (1) Own (2) Rent (9) Other
21. **What is the zip code where you reside?** _____
22. **Which of the following best describes your age?**
 (1) Under 20 (2) 20-29 (3) 30-44 (4) 45-59 (5) 60-74 (6) Over 74
23. **Which category best describes your approximate annual household income, before taxes?**
 (1) Less than \$20,000 (3) \$35,000 to \$74,999 (5) More than \$150,000
 (2) \$20,000 to \$34,999 (4) \$75,000 to \$149,999 (9) Don't Know/NA

This concludes the survey – Thank you for your time!
Please return your survey in the enclosed postage-paid envelope addressed to:
ETC Institute, 725 West Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information printed to the right will ONLY be used to help identify which areas of the City are having problems with City services. If your address is not correct, please provide the correct information. Thank you.